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Customer Case Study

Morgan County achieves dramatic 7-year retention with CyberFortress Partner, RDBU, provide "better together" disaster recovery solution

Morgan County Government, based in Fort Morgan, Colorado, needed an automated onsite and offsite disaster recovery and backup storage solution to comply with 7-year archiving regulations for its SQL database. The County chose CyberFortress' solution from Remote Data Backups (RDBU), a trusted Partner and Managed Service Provider, due to its 7-year retention archiving ability and low cost per gigabyte of storage pricing (per month of cloud backup).

CyberFortress and RDBU managed services secure governmental data

Morgan County, formed in 1989, measures 36 square miles, and is the kind of place you might wish you came from. Fort Morgan is the seat of the Morgan County Government with a population of 11,034. Glenn Miller grew up there. Kids love the antique locomotive on the main street. But even the most peaceful of towns has its share of IT problems. Not usually in tornado territory, a tornado came close enough to expose the need for a remote disaster recovery and archiving system.

Saddled with an old technology tape storage system and no offsite disaster recovery solution, Karol Kopetzky, Information Systems manager, Morgan County Government, and her IT staff decided to go out to bid to remedy the situation. At first response, it appeared there was a wealth of solutions to consider. But the responses were sidestepping some of the requirements, specifically 7-year retention.



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Company: Morgan County

Industry: County government

Objective: Provide onsite and offsite storage and disaster recovery for legally required 7-year timeframe on SQL server

Approach: Engage CyberFortress Partner RDBU to provide cloud-based managed services as well as onsite storage

IT matters

- CyberFortress' cloud storage provides 7 years of retention
- CyberFortress provides up to 195 versions
- Greatly reduced restore time leverages IT and user productivity
- No need to maintain decommissioned servers to restore old data Business matters
- Total Cost of Ownership dramatically lower than other vendors
- Satisfies onsite/offsite and 7-year legal storage requirements
- Partner managed service provides offsite mirrored disaster recovery

Customer at a glance

Application: Utilize Managed Service Provider (RDBU) and CyberFortress storage solution to provide required onsite and offsite disaster recovery

Hardware

- CyberFortress
- CyberFortress TurboRestore Appliance

Software

- SQL
- Windows Server® 2008 R2

CyberFortress services

24/7 support from RDBU

CyberFortress Partner and Managed Service Provider

Remote Data Backups (RDBU)
(970) 420-3744

support@rdbu.com
remotedatabackups.com

With our CyberFortress solution, we find ourselves restoring more than ever before, and have a lot of happy users because of it," she notes. "A user accidentally wrote over a file needed for an impending key meeting, and we just dialed up her previous version and restored it. It's a good example of how our new system helps increase both IT and end-user productivity. We now restore peace of mind, as well as data."

Nothing that saves time for the IT department is worth its weight in gold, according to Kopetzky. She and only three other IT professionals are responsible for all the County departments and must service eight separate facilities located throughout Fort Morgan. Whereas restoring server from a tape library took two days previously, with the new CyberFortress storage solution it takes under two hours. Kopetzky cites power outage that took the previous tape backup offline for its regular weekend backup. The first order of business on the next Monday was to run last week's backup and bring it up to date, in her "spare" time.

"I took us two working days to get the system current again and we had to do this while also accomplishing all our regular daily tasks," she concludes. "Restoring data from our tape library was a slow and painful process. I wish we had this system in a long time ago. I can't express how happy we've been with this system and RDBU's expertise. We recommended its many benefits already to our school district."

"With our CyberFortress solution, we find ourselves restoring more than ever before, and have a lot of happy users because of it."

- KAROL KOPETZKY, INFORMATION SYSTEMS MANAGER, MORGAN COUNTY GOVERNMENT