

Enhancing Security and Safety in Crisis Shelters: Success with Claro Enterprise Solutions' AI Video Analytics

A facility in Delray Beach, FL dedicated to helping people escape domestic violence and abuse was determined to create a safe, secure space for everyone who came through its doors. But growing safety concerns were making that mission harder. Strangers were getting into restricted areas, smoking violations were on the rise, and occasional altercations put both guests and staff at risk. The facility's outdated cameras couldn't provide real-time alerts, leaving the team struggling to respond quickly to these issues and prevent them from getting worse.

THE CHALLENGE

The facility faced several serious challenges:

- **Unauthorized Access:** People were sneaking into off-limits areas without anyone knowing.
- **Physical Altercations:** Fights or aggressive behavior sometimes broke out, and the team couldn't react fast enough because the cameras didn't offer real-time alerts.
- **Smoking Violations:** Despite no-smoking rules, staff kept finding people breaking them.

The shelter needed an affordable, easy-to-use security solution that could work with their current system and help them keep the facility safe for everyone.

THE SOLUTION

After evaluating various options, the shelter selected Claro Enterprise Solutions' AI Video Analytics and Smoking and Vaping sensor to enhance their security infrastructure. This advanced monitoring solution integrates seamlessly with existing camera systems, upgrading them with powerful AI capabilities that provide instant alerts when potential issues arise. Certified by the Department of Homeland Security, the system offers a comprehensive suite of features, including:

- **Intrusion detection:** Monitors and detects unauthorized access in restricted areas, ensuring critical infrastructure security.
- **Face detection & recognition:** Identifies individuals in real-time, aiding law enforcement in locating suspects and enhancing access control.
- **Visible weapons detection:** Detects firearms and other visible weapons, enabling immediate response and coordination with local law enforcement.
- **Vaping sensor:** Detects a wide range of vaping and smoking activities, enabling instant alerts for timely intervention in the event of smoking violations.

These functionalities transform standard video footage into actionable intelligence, enabling the shelter to proactively address security concerns. Additionally, the solution is designed for compatibility with existing cameras using proprietary protocols, ensuring a cost-effective and efficient implementation. By enhancing situational awareness and delivering critical alerts within seconds, Claro's AI Video Analytics empowers organizations to maintain a safe and secure environment for all occupants.

IMPLEMENTATION

Setting up the new system was smooth and simple. Claro's team provided hands-on training and full support, making sure the shelter's staff felt confident using the new technology. The AI Video Analytics system connected easily with their existing cameras, so there was no need for major changes or downtime.

RESULTS

Since installing Claro's AI Video Analytics, the facility has seen huge improvements:

- **Better Security:** Instant alerts have cut down on unauthorized entries and smoking violations.
- **Faster Responses:** Staff can now respond quickly to altercations, improving safety for guests and employees.
- **More Efficient Operations:** With the new system doing the heavy lifting, the team can focus on other important tasks without worrying about missing security threats.

CONCLUSION

Partnering with Claro Enterprise Solutions has helped the shelter solve its immediate security problems and set them up for future success, including the potential for scaling AI Video Analytics to additional sites. This upgrade to the facility's surveillance and intervention capabilities highlights how AI-powered tools and solutions from a trusted partner can make adopting AI into security protocols much easier. The shelter values Claro's hands-on approach and customer-first mindset, which has made a real difference in keeping the facility safe and running smoothly.

Having a trusted partner like Claro makes adopting advanced technology simpler and more effective. Claro's AI Video Analytics solution delivers real value by improving security, reducing risk, and enhancing operational efficiency.

Learn more about how Claro Enterprise Solutions' AI Video Analytics can improve your organization's security.

WHY CLARO ENTERPRISE SOLUTIONS?

Claro Enterprise Solutions, a subsidiary of América Móvil, is a global integrator with over 20 years of experience and your partner for managing secure-by-design cyber security and information technology solutions adapted to your business requirements. Choose Claro Enterprise Solutions and scale your enterprise using industry-leading partners and experienced specialists to support your operations day and night. **SECURE. COMPLIANT. CONNECTED.**