



Who is a good fit for Enclave One? What is required for eligibility?

Enclave One is frequently used by small government contractors, joint ventures/bids, SBIR, subsets of larger organizations, companies trying to get DoD business for the first time, and more! You can view Eligibility & Fit [here](#).

What if I am not a fit/eligible for Enclave One?

If Enclave One is not a fit for your organization, Ariento's [custom enclaves or other CMMC managed services](#) may be.

How much does Enclave One cost?

Enclave One is a simple per user cost. You can view pricing [here](#).

What is the difference between GCC and GCC-High version of Enclave One?

GCC-High is an annual per user cost, whereas GCC is a monthly per user cost. For those that require US Sovereignty (i.e. you work with ITAR, CUI specified/export controlled), GCC-High is recommended.

What are the user types?

There are 3 user types, standard, lite and email only. You can view their descriptions [here](#).

What happens if I upgrade/downgrade a user?

Any changes are prorated and applied to the new user. If you cancel a user seat, it will go into inventory and can be applied to another user until the end of the annual term. Any seats in inventory at the end of the user term will automatically fall off and you will not be billed.

Can I pause a subscription? For how long?

Yes, you can pause a subscription for up to one year. The pause must apply to your entire organization (in other words you can't pause a single user).

What is the minimum user count?

One (1) standard user is required at all times for the subscription to be active.

What other costs can I expect?

There is a one time onboarding cost of \$3,000 per CAGE code. The per user cost is an all in cost. The only additional cost is for the computer(s) or Cloud PC(s) used by standard users or add ons such as (Visio, Project, Teams Phones, etc.). If you use Hire Right (because your users don't have security clearances), you'll pay Hire Right a minimal fee to do a background screening.

How fast until I am certified?

Enclave One is assessed quarterly, so depending on when you sign up it could be up to 90 days, often sooner.

What are my responsibilities?

You must complete all assigned training and follow it. You must use the enclave for processing, transmitting and storing all digital controlled unclassified information (CUI) and federal contract information (FCI). You must attest once per year in SPRS to keep the certification active for your cage code.

How does it work?

After you sign up, you'll have 30 days to verify your eligibility and submit background screenings for your users. Once completed, users are onboarded same day. Most companies onboard in under two weeks, while those with clearances usually onboard in under 72 hours.

What happens when if/when I cancel?

Upon cancellation, we will release your domain (if applicable) and you will have 30 days to migrate your data out (if applicable). If migrating to another Ariento solution, we will migrate you at cost (significantly discounted) since you are staying with an Ariento solution.

Can I print?

You can print non CUI via a cloud or USB printer. If you need to print CUI, you are required to contact the Ariento support desk and they will assist.

How do I share files externally?

Email, OneDrive or SharePoint.

Can I use my personal mobile device (i.e. iPhone, Android, iPad)?

Yes, as long as it is not managed by another Mobile Device Management (MDM) system that conflicts in policy with Enclave One's.

Can I bring my own domain?

Yes you are welcome to use your own domain. Everyone receives an Enclave One email as well so you don't have to.

Can I use a physical laptop or desktop?

You can use a physical computer or Cloud PC from Microsoft. Note there is a pass through charge to rent a Cloud PC from Microsoft.

Can I use a server?

Servers are not permitted in Enclave One at this time. We recommend Ariento's [custom enclaves or other CMMC managed services](#) if a server is a requirement.

Can I use other websites for CUI/FCI?

No, all CUI and FCI must be processed, transmitted and stored on Enclave One managed computers, Cloud PCs, or mobile devices and in the Microsoft 365 Suite (Office, SharePoint, OneDrive, Teams, etc.) or other desktop applications that are installed on Enclave One managed computers/Cloud PCs (i.e. Adobe, SolidWorks, etc.)

Do I still have to attest to my CMMC certification in SPRS every year?

Yes

Can I onboard my entire organization and our primary domain if we are eligible and a fit?

Yes.

I am a partner, can I offer Enclave One to my supply chain?

Yes, affinity partners get discounted pricing for their clients. Channel partners get paid a commission. Contact us for more information on becoming a partner.

Do I have to do any documentation on my own?

No, you will however sign off on the Enclave One documentation via our LMS.

What happens if I want to move to my own Enclave or Microsoft 365 subscription?

You will need to migrate your data out of Enclave One. You can do it yourself or we can help. If you are moving to another Ariento service, we'll do it for you at cost (significantly discounted).

How can Ariento's managed services support me as I grow?

Our managed services are designed to grow with you. Many clients will start with Enclave One and then transition to our Turnkey CMMC subscription when they grow to around 15 users. The look and feel is exactly the same, with the main difference being that you own the Microsoft 365 tenant and are responsible for hiring a C3PAO and completing some of the security controls. As you continue to grow and hire your own IT help desk staff, our CMMC MSSP services become a good fit and eventually when you hire your own security staff, you can still use our vetted CMMC baseline configurations and accompanying documentation that are updated regularly in order to ensure continuous compliance (as part of our Licensed CMMC subscription).

Ariento is a leading CMMC managed service provider and authorized C3PAO.



