



Professional Communications Management



Optimization | Inventory | Invoices | Reporting

How We Support You...



Improving Services

Analysis – We review the services and invoices of all your core, fixed telecom, cloud and mobile providers.

Optimization – After Analysis, CMG can benchmark current pricing, terms, volume commitments and service plans. Then we present our recommendations on how to move forward.

Vendor & Contract Management – Validate pricing, monitor contract commitment attainment, contract expiration dates, and track billing and trouble tickets for all suppliers in one place.

Service Management – We provide white-glove implementation of complex networks and basic services. Whether you have one site or thousands of locations, we'll keep you updated with milestones every step of the way. When problems arise, your CMG team will escalate with the providers to make sure your issues get fixed quickly.

Stronger Financials

Invoice Processing – We pull together all your wireline, wireless, or cloud invoices from your providers into one portal and then we automate bill receipt, cost allocation and payment processing.

Inventory Management – We catalog everything by vendor and location to create a baseline of your services to determine expected monthly charges. Then we look for variances between actual and billed services.

Reporting – We produce easy-to-interpret Management and Executive reports, describing everything from billing variances and reconciliations to service tickets, dispute resolutions, trends and more.

Assurance – Our people and tools give you the visibility and control you want. You'll know what you have, where your invoices stand, and what needs more attention.

After we cut wireless spend by 30% our first year with CMG, we quickly added our landlines and data / voice circuits to their database as well."

Property Management Firm,
CMG client since 2009

PROFESSIONALS YOU CAN COUNT ON

With CMG by your side, your business will experience lower technology costs, optimized services and outstanding, personalized support.

EXPERIENCED. HIGHLY TRAINED.

We assign a dedicated team to your account for long term continuity. They become an extension of your staff, helping your business take the guesswork out of keeping up with technology.

CORPORATE HEADQUARTERS

5490 McGinnis Village Place, Suite 100
Alpharetta, GA 30005