

Cox Business Optical Internet

Premium Internet for complex business data needs, powered by the Cox Business Fiber-Optic Network.

Cox Business Optical InternetSM (COI) provides premium dedicated Internet access service for enterprises needing a high-quality, highly scalable connection to the Internet.

Fiber-optic reliability and scalable speeds are ideal to meet large businesses' Internet access requirements. Designed to support large numbers of simultaneous users where access to the Internet is mission critical. Ideal for customers who regularly use bandwidth intensive local or cloud applications.



Scalable, High Capacity

Symmetrical bandwidth that is scalable from 1Mb to 10Gb and delivered via high-speed metropolitan area network, using next-generation SONET, Gigabit Ethernet, and DWDN equipment and technologies.

National Fiber-Optic Backbone

State-of-the-art, multi-service national fiber-optic backbone, supporting Internet, Metro Ethernet, voice and video traffic via a fully self-healing MPLS-based network.

Enterprise-Class Peering and Transit

Cox's extensive peering partnerships (public and private) are augmented by multiple Tier 1 transit providers, and delivered via high-capacity and scalable interconnects. Our broadly distributed peering and transit connections across the U.S., via multiple peering centers, assure customer traffic is routed to and from an Internet destination efficiently.

Internet Performance Management Reporting

IPMR enables eligible customers to access and view Utilization and Throughput metrics for their Internet connections. By logging in to the secure MyAccount portal, users can customize time periods and reporting options.

Peace of Mind

Using the latest technology, the Cox Network Operations Center monitors our networks 24/7 to resolve problems before they impact your business connections. By logging in to the secure MyAccount portal, users can customize time periods and reporting options.

www.coxbusiness.com

www.cox.com/internetdisclosures

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Flat-Rate or Burstable Billing Options

Although many COI customers prefer the convenience of a flat-rate monthly fee, eligible COI customers may be interested in 95th Percentile Burstable Billing. This billing option allows customers to dynamically burst traffic in excess of their committed bandwidth with an agreement to pay for overage at a specified rate.

IP Addressing

Cox Business Optical InternetSM supports current and emerging IP addressing options and provides a dual-stack feature, which enables customers to maintain their current network environment while helping prepare and implement their transition to IPv6.

Premium Connectivity

Single-, dual- and multi-homed connectivity options: Choose the one that best suits your business needs based on your high availability, load balancing, link redundancy or Internet service provider redundancy requirements.

Fiber-Optic Reliability

Fiber-optic facilities to the customer premise, using next-generation technology/equipment owned and maintained by Cox Business.

Interfaces

Multiple interface options, including 10/100/1G/10G Ethernet (copper/fiber) and legacy interfaces (DS-n, OC-n).

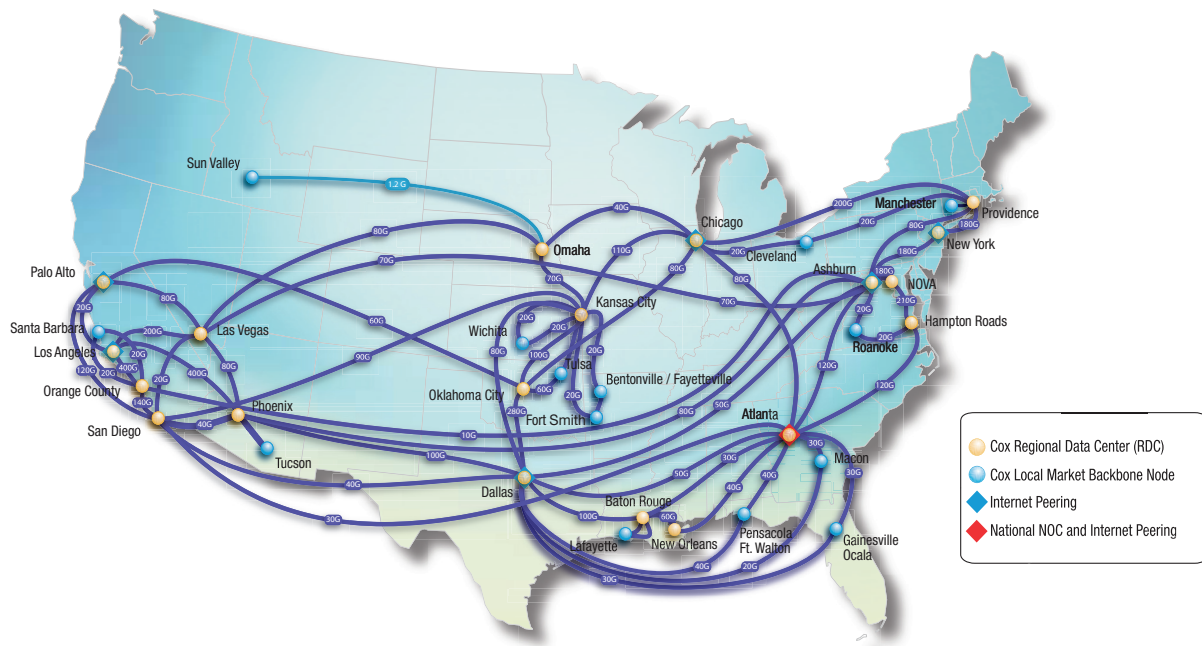
SLA

Enterprise-grade network and performance guarantees and financial recoveries for network delivery, latency, data delivery and service response time.

Business-Class Support

24/7 network monitoring and technical support powered by local customer care staffed with Cox Business technicians.

Cox National IP Backbone



Services and features not available in all areas. Multiple public IP addresses subject to the Cox IP Address Assignment Policy. BGP routing subject to the Cox BGP peering requirements. Specific support and equipment repair and replacement obligations may vary depending on terms and conditions of applicable service agreement. Other restrictions may apply. ©2015 Cox Communications, Inc. All rights reserved.

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