MaxxMDR for Healthcare

Modern MDR enhanced with AI-powered threat detection & human expertise to deliver faster, smarter, more comprehensive response.

CyberMaxx offers a comprehensive set of cybersecurity solutions built to protect what matters most—your patients and your operations. What sets CyberMaxx apart isn't the depth on any single vector, it's the ability to connect the dots across all of them. Our security infrastructure enables cross-dataset correlation across identity, email, endpoint, cloud, and network telemetry, allowing our SOC to reconstruct the full story of an attack instead of evaluating isolated alerts. The result is a modern MDR service that shifts from alert-centric monitoring to data-centric threat detection, providing higher-confidence escalations, faster response, and measurably better coverage of modern attack techniques. While enhanced by AI analysis, all three service levels are by powered by seasoned cyber professionals who understand the unique challenges of the healthcare industry, from safeguarding sensitive patient data to minimizing downtime that can impact care.

MaxxMDR Core

Provides the choice of 24x7x365 monitoring of your most critical attack points– the endpoints or the mailbox. Depending on the customer's preference, CyberMaxx provides either 24x7x365 monitoring, management of endpoints with and real time threat response or a fully managed email security platform with 24x7 support.

MaxxMDR Advanced

Combines both Core for Endpoint and Core for Mailbox into one solution. Combined, endpoints and email represent major entry points for threat actors. With MaxxMDR Advanced, clients ensure 24x7x365 SOC response, containment, and eradication happen across the most critical telemetry in their environment.

MaxxMDR Elite

Our most complete MDR offering monitors the entirety of your critical infrastructure. We identify each of the data sources that provide the most security-relevant telemetry using a managed SIEM and deception technology. This offering also includes managed email security monitoring and response, Continuous Threat Exposure Management (CTEM), a recurring proactive layer of security that identifies and addresses vulnerabilities preemptively.

The Benefits of MaxxMDR

All levels of the MaxxMDR offering provide:

- 24/7/365 visibility, detection, real-time response, and containment
- Remediation across identity, email, network and cloud
- Next-generation endpoint protection
- Our dedicated Security Operations Center (SOC), powered by human expertise
- Real-time monitoring and proactive threat hunting
- Every alert meticulously reviewed, investigated, and acted upon by experienced analysts
- Fully manged email security platform with 24x7 support
- SOC communication that always includes remediation guidance
- Customizable alerting and escalation procedures
- Monthly Health Check Reports, reviewed in detail with a dedicated Solutions Advisor
- Full access to the CyberSight web and mobile application for on-the-go insights
- Unlimited remote Incident Response on all covered assets
- In-depth learning with each scenario to avoid future similar attacks

MaxxMDR Core - Choose 24x7x365 monitoring, containment, and real time threat response on endpoints OR a fully managed email security platform with 24x7 support.

MaxxMDR Advanced - Customers receive both 24x7x365 monitoring, containment, and real time threat response on endpoints OR a fully managed email security platform with 24x7x365 SOC support.

MaxxMDR Elite - Customers receive both 24x7x365 monitoring, containment, and real time threat response on endpoints OR a fully managed email security platform with 24x7x365 SOC support. In addition, they also receive a managed SIEM, cloud integration, deception technology, vulnerability scans, CTEM, and dark web monitoring on top of all we are already providing in our defensive solution.

MaxxMDR Services + Customer Alignment	CORE EDR OR Email		ADVANCED EDR + Email	ELITE Full Telemetry MDR
24 x 7 x 365 Monitoring & Containment	✓	✓	✓	✓
Big R Response	✓	✓	✓	✓
Custom Threat Intelligence	✓	✓	✓	✓
Continuous Threat Hunting	✓	✓	✓	✓
Managed EDR Platform	✓		✓	✓
Managed Email Platform		✓	✓	✓
Managed SEIM Platform				✓
- Full Cloud Telemetry (AWS/Azure/GCP)				✓
Deception Technology (Honeypot Server, Tokens + M365)				✓
Continuous Threat Exposure Management (CTEM)				✓
- Vulnerability Scanning				✓
- Dark Web Monitoring				✓

Value and Support From the Start

Every MaxxMDR offering includes the support of a dedicated onboarding specialist, to ensure a seamless onboarding experience.

Customer receives the support of a **Technology Solutions Advisor** and **Account Manager**.

In addition, customers have access to CyberSight which provides monitoring, reporting, and dashboards via an online account portal and mobile application.

The CyberMaxx Difference

Our modern MDR approach is unique to the industry and provides in-depth, scalable security coverage, empowering you to focus on more critical security efforts. We're here to lower your risk and severity with a focus on response.

CyberMaxx does this through:

Real-time Threat Response:
"Big R" response means thoroughly investigating every threat to ensure it is fully contained and remediated.

Tech-enabled MDR:
Delivered on third-party best-in-class security tech, or we can leverage your existing investments.

Deep Human Expertise:
Custom threat intelligence applied to your telemetry allows our SOC analysts to provide higher detection rates and faster, more accurate responses.

Proactive Intelligence:
Threat Hunting and Threat Research teams continually keep you ahead of attacks.

Glass Box Approach:
Access into dashboards, reports, and security events via portal and mobile app means full transparency.

An Extension of Your Team:
Equivalent value of adding 3-5 full time security resources to your organization.

CyberMaxx analysts' innovative approach to MDR detects, contains, and evicts threats before any damage occurs. By proactively monitoring all activity on endpoints and servers, our responders reduce the cost of incident response while also decreasing the dwell time.

Ready to take the first steps towards a stronger security posture? Schedule an introductory call with one of our solutions experts today. For more information, call 1-800-897-CYBER (2923) or visit CyberMaxx.com

What Our Customers Are Saying

★★★★★

"A trusted MDR partner"

Gives a good comfort level that the service will allow staff to stay focused on existing operational activities and new initiatives that reduce risk in other areas or otherwise add value.

★★★★★

"Excellent service, responsive and knowledgeable team, solid value, trusted leadership"

The Cybermaxx MDR service has been in use at our organization for over 8 years. I call it the "backstop" because many times it has caught activity that was undetected by the other layers of solutions in place. Cybermaxx staff notifies our team 24/7 with information that is timely, relevant and actionable.

★★★★★

"CyberMaxx, a trusted partner, not a vendor"

I cannot speak more highly of my organization's relationship with CyberMaxx. They have been a dedicated and trusted partner to our organization for over 3 years now. Since contracting, they have frequently gone above and beyond to support our organization.