



DSM Managed IT Services

We run your IT. You run your business.

Delegate your operational and support duties to DSM, and we'll keep your infrastructure up-to-date and at peak performance. Choose the level of service that fits your needs. With our monthly flat rate, there are no surprises.

"DSM has always been very responsive to our needs and has brought innovative ideas to the table. They have always been responsive, professional, and a pleasure to work with."

*Craig W. Vollertsen
Chief Technology Officer
Florida Department of Agriculture
and Customer Service*

Benefits of DSM Managed Services:

- You receive support from our top-notch team of talented IT professionals.
- You can provide better service at lower cost.
- Your infrastructure is supported, whether it's on your premises or in the Cloud.
- You share a virtual CIO who assists in planning and helps you stay current with technologies and trends.

24x7x365 monitoring

Ensure the availability of your core business applications. We intercept problems before they cause disruptions.

Virtual CIO (vCIO)

- Our assigned vCIO becomes part of your team.
- The vCIO makes planning and investment recommendations.

On-site support

DSM can:

- Monitor the environmental conditions in your server room.
- Maintain printers, desktop or laptop computers, and tablets.

DSM Managed Services will reduce your overall IT cost structure and free up resources to provide better service levels for internal clients.