

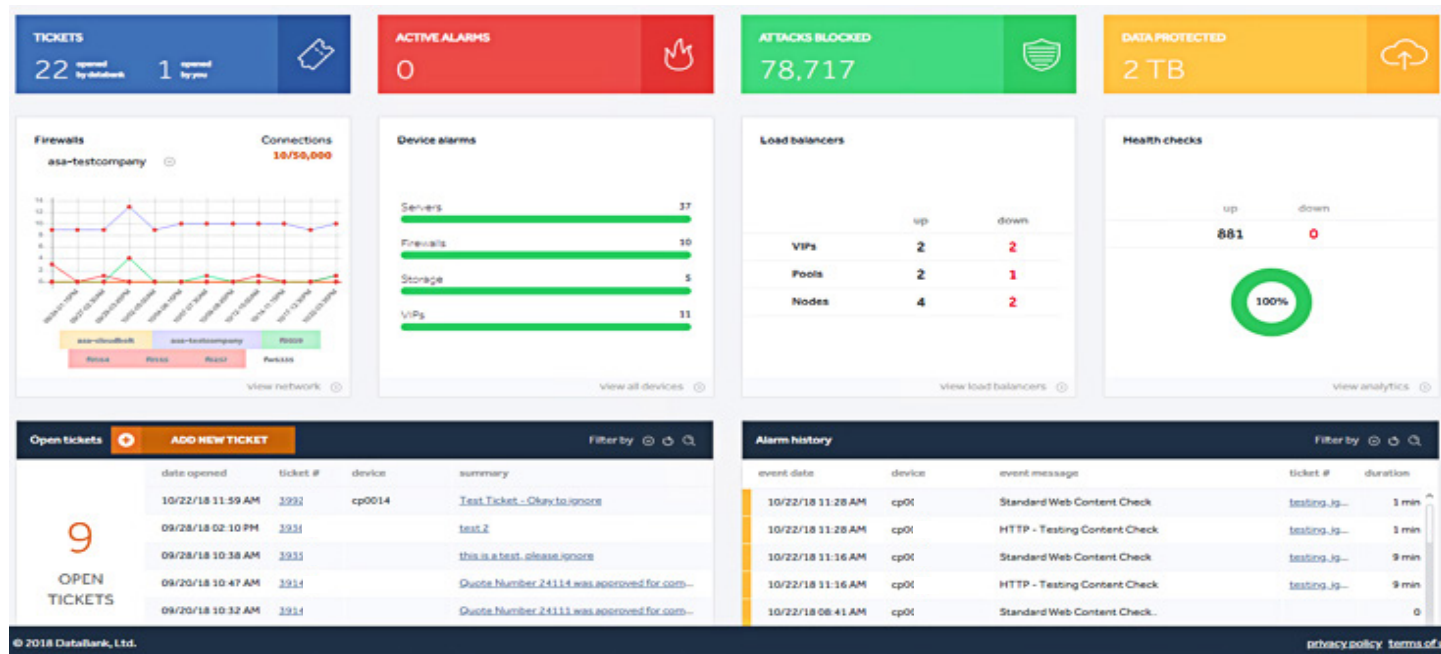
THE DATABANK PORTAL

COMPREHENSIVE VISIBILITY AND MANAGEMENT

The DataBank Portal gives you a single point of control and visibility for your hosted infrastructure. Built from the ground up specifically for the needs of hybrid environment, the DataBank Portal takes standard reporting, management features and functionality to a new, self-service level, completely evolving the data center experience.

Enabling Your Hybrid Infrastructure

DataBank enables your Hybrid IT environment by giving you complete visibility and control of your data center, colocation, cloud, managed services, and network environments. Our Portal allows you to monitor and manage what matters most, such as colocation power utilization, data center physical access, security, compliance, network performance, bandwidth, tickets, devices, and billing.

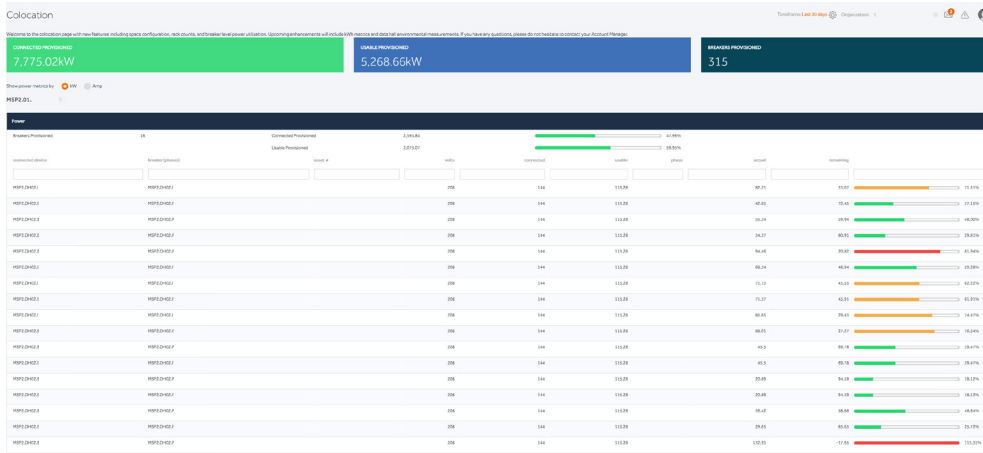


The DataBank Difference

Our Portal evolves your data center experience by providing real-time visualization with access to a granular level of detail so you can more effectively and efficiently manage your hybrid environment. The DataBank platform is a custom-built, highly integrated platform, designed by our internal team of developers, hired exclusively for the care and feeding of your mission-critical assets and solutions. As a result, you benefit by having a holistic, single-pane of glass into your entire environment that is visual, real-time, and precise.

COMPLETE VISIBILITY

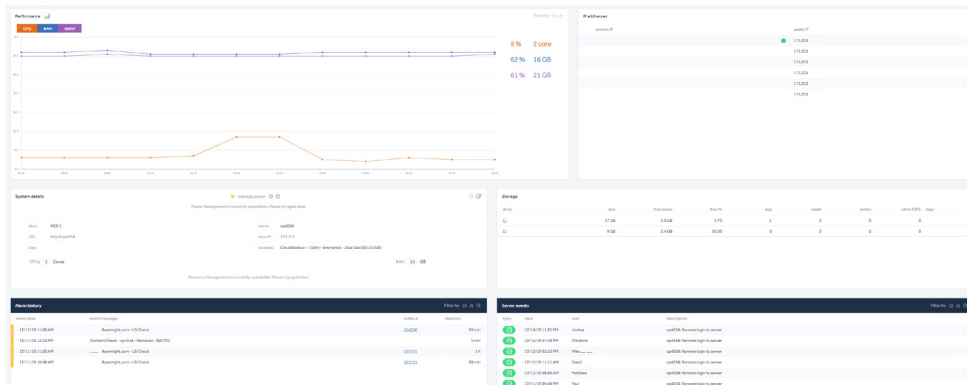
COLOCATION SPACE AND POWER



Physical Access and Visibility

- Schedule access
- Approve, activate, and deactivate users
- Assign supervisory roles
- Provide cardholder access lists to auditors
- See who's been granted and denied access
- Environmentals
- Power circuit and breaker panels
- Power consumption
- Network ports and cable types

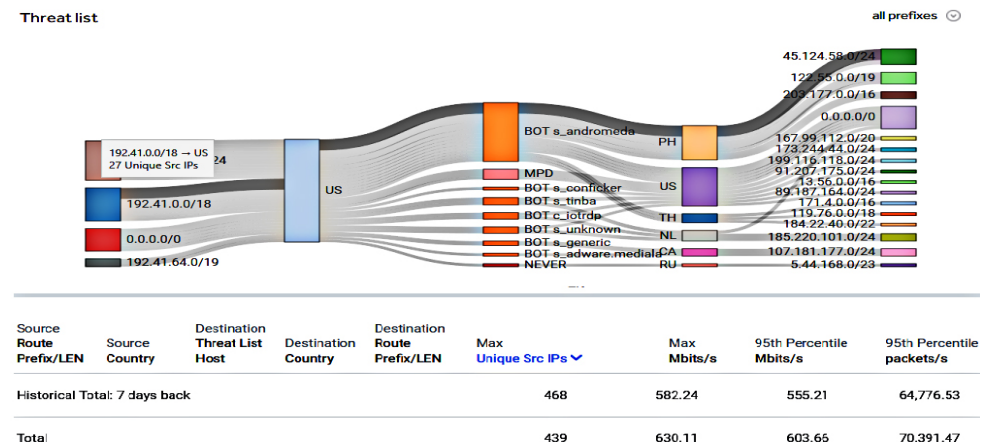
MANAGED SYSTEMS AND SERVICES



Reporting

- SSL/DNS
- Servers
- Firewalls
- Load balancers
- Performance (CPU, RAM, SWAP)
- System details
- Storage
- Alarm history
- Patching schedule
- File system backups

NETWORK PERFORMANCE AND BANDWIDTH

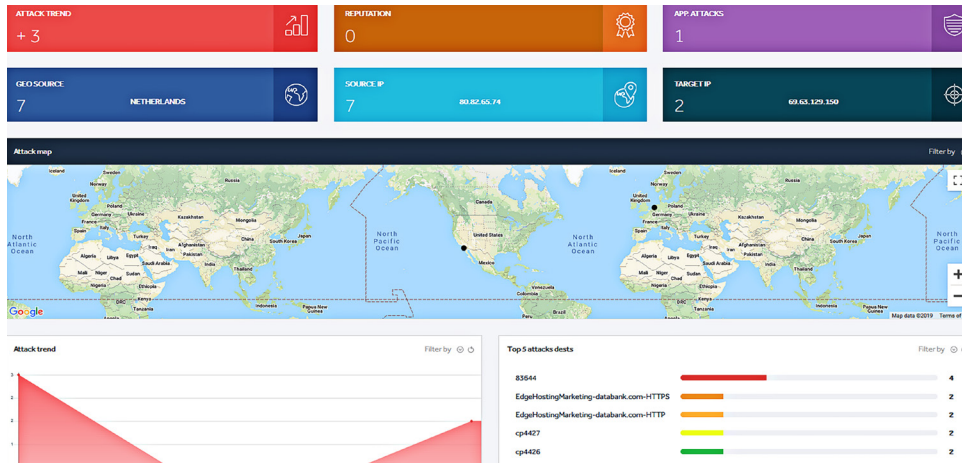


Widgets

- Threat list
- Threat source
- Top 10 protocols
- Protocol distribution
- Top 10 ports
- Flow by IP and port
- Flow by protocol
- IP prefixes
- Bandwidth in/out
- 95th percentile

SINGLE POINT OF CONTROL

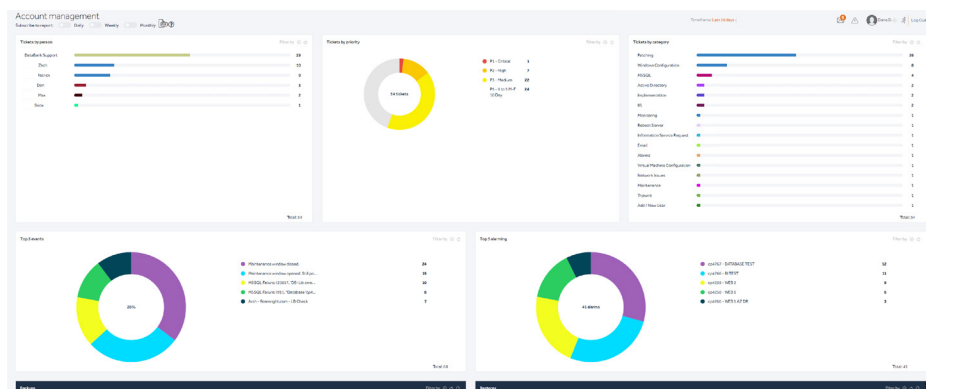
SECURITY AND COMPLIANCE



Reporting

- FedRAMP
- HIPAA/HITECH
- PCI-DSS
- Attack trends
- Attack type
- GEO source
- Source IP
- Internal and external vulnerability scans
- Severity
- Reputation

ACCOUNT MANAGEMENT



Dashboards

- Top events
- Top alarms
- Tickets
- Attacks blocked
- Security events
- IDS/IPS
- Nodes
- Sort by priority, person, and time frame
- Backups
- Restores

BILLING AND USER MANAGEMENT SELF-SERVICE

“It’s about transparency. Everything our support and engineering teams see, you can see. We designed the portal to empower and enable our customers.”

YVETTE HAMILL-GRAVES
Senior Account Manager, DataBank

Online Billing/Accounting

Edge Hosting, LLC
120 E. Baltimore Street
Suite 1900
Baltimore, MD 21202

BILL TO
Attn: Giambattista Schioletto
via Catalogline Inc
Account # 2530

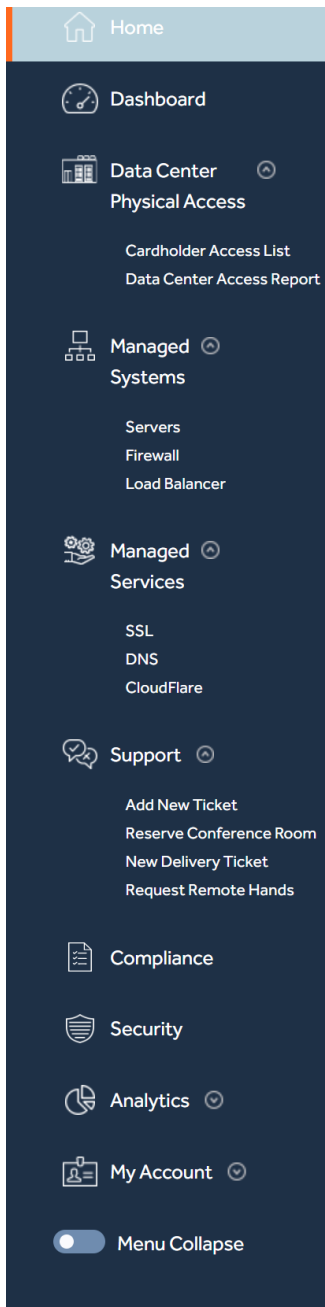
INVOICE
106678

Invoice Due Date:	Date Issued:	Invoice Balance:	Account Balance:
06/08/17	06/08/17	\$0.00	\$6,055.37

Item	Description	Qty	Rate	Amount
DATES	Coverage Date From 06/01/17 To 06/01/17-14 Days	0		\$0.00
HOSTING_2000	customer954-Managed Dedicated Level 2 - Windows Server	1		(\$647.42)
	decommissioned per ticket # 782614	0		\$0.00
Subtotal				(\$647.42)
Sales Tax				\$0.00
Invoice Total				(\$647.42)

Have questions about your bill?
phone: 410-246-8800 Option 4
fax: 410-246-8859
billing@edgehosting.com
www.edgehosting.com

KEY FUNCTIONALITY



Data Center Information Management

- ✓ Visualize power by device
- ✓ See A/B power per rack
- ✓ Visualize power to each outlet and rack
- ✓ Catalog and alarm on every device
- ✓ Alarm when 80% of power is exceeded

Managed Systems and Services

- ✓ Devices
- ✓ Server details and performance
- ✓ DNS and SSL

Support Tickets

- ✓ Add a new ticket
- ✓ Gain data center access
- ✓ Reserve a conference room
- ✓ Open a new delivery ticket
- ✓ Request remote hands

Compliance

- ✓ Create compliance self-assessment
- ✓ Download compliance certifications
- ✓ Create self-assessment questionnaires

Security

- ✓ Download vulnerability scans
- ✓ View IDS/IPS information
- ✓ Query volume and type of attack

Billing

- ✓ View invoices
- ✓ Change billing contacts
- ✓ Compare invoices

User Management

- ✓ Manage users and roles
- ✓ Edit user accounts

Data Center Physical Access

- ✓ Activate and deactivate access
- ✓ Cardholder access list
- ✓ Data center access report

Network Visualization and Performance

- ✓ Visualize bandwidth utilization
- ✓ Verify network performance



www.databank.com | 800.840.7533

Data Centers | Colocation | Connectivity | Cloud & Hybrid Solutions | Managed Services