

Dataprise Fully Managed IT

A complete managed IT and support solution to drive your business forward.

Dataprise believes that technology should enable all businesses to be the best that they can be. IT performance, cost, security and ultimately end-user experiences directly impact an organization's ability to operate at the highest levels and achieve success. Compromising in any of these areas has a direct impact on business performance.

The Dataprise Fully Managed IT solution eliminates compromises by delivering premier IT management services powered by enterprise-grade tools, monitored by the highest caliber IT pros, and coupled with world-class 24x7 end-user support. This best-in-class fully managed IT service is scalable to meet the budget requirements of growing businesses.

Dataprise Fully Managed IT Features

IT Strategy, Consulting & Reporting	
Onboarding IT Infrastructure Assessment and Strategic Roadmap	✓
Named Service Delivery Manager & Account Manager	✓
Monthly Program Reporting & Analytics	✓
Live Network Documentation Portal	✓
Premier 24x7x365 Support	
Unlimited End-user Support 24x7 via Dataprise's Premier Service Desk	✓
Onsite Support as Required	✓
Installs, Moves, Adds, Changes & Deletions	✓
Advanced Service Level Agreements	✓
myHelpDesk™ Mobile App Access	✓
Pre-Scheduled Onsite Support Visits	Available
Proactive IT Management & Support	
End-to-End IT Management and Support of All Managed Technologies	✓
24x7x365 Proactive Network Monitoring & Automated Systems Management	✓
Patch Management of All Managed Devices	✓
IT Security & Resiliency	
Managed End-User Anti-Spam and Advanced Email Recovery Services	✓
Next-Generation Endpoint Protection via Anti-Virus, Anti-Malware and Anti-Ransomware	✓
Managed Data Protection	✓

About Dataprise

Founded in 1995, Dataprise is the leading strategic IT solution provider to businesses that believe technology should allow you to be the best at what you do. Dataprise's best-in-class IT solutions include managed security, network, infrastructure, collaboration, mobility, and end-user support. Dataprise has offices across the United States to support our clients.

