

Field Effect MDR for MSPs

In the AI era, MSPs are expected to do more than ever. The AI attack surface is expanding faster than most teams can cover, and as attacks grow in scale and speed, so does the number of threats. A single missed threat can undermine client trust and the referrals that follow. With margins already thin, security talent scarce and expensive, and compliance demands tightening, MSPs need faster, more proactive security that doesn't add complexity, headcount, or business risk.

Field Effect empowers MSPs to stay ahead of automated and agentic attacks with intelligence-grade cybersecurity, purpose-built and priced for entire client bases. Easy to operationalize without adding headcount and backed by 24/7 SOC support, Field Effect blocks threats on your behalf, so you can deliver the fast detection and response your clients expect without stretching your team or margins.

MDR built for the AI era

Streamlining cybersecurity for all your clients into a single platform, Field Effect MDR helps you deliver a defense that can outpace even the most sophisticated attacks while achieving better business outcomes.

Reduce Liability - Reduce the opportunity for threat actors to attack by blocking agentic threats in real-time as well as improving your clients' security, reducing your own risk as an MSP.

Increase Margins - Consolidate 25+ tools and services in a single solution that is priced for you and your clients while boosting operational efficiency among the team you already have.

Access Expertise - Extend your team with a 24/7 SOC that will disrupt and contain threats on your behalf and provide a level of world-class expertise.

Accelerate Growth - Stand out in the market with security that was engineered for today's risks and accelerate your business with dedicated enablement support through Field Effect's Partner Program.

Intelligence agency DNA

Field Effect was built by former Five Eyes cybersecurity experts who understand how the world's most sophisticated attackers think, move, and adapt. That same intelligence and tradecraft, once used to protect against nation-state adversaries, are now embedded directly into Field Effect MDR to help organizations outpace threats operating at machine speed.

Key Benefits:

- ✓ Outpace agentic attacks with intelligence-grade security and a 24/7 team of experts
- ✓ Identify and eliminate gaps in your defense
- ✓ Eliminate SKU nightmares
- ✓ Empower L1 techs To address cybersecurity threats
- ✓ Integrate with Autotask, ConnectWise, ServiceNow, and HaloPSA
- ✓ Grow your MSP with a true partnership

Solutions Purpose-Built and Priced Right for Clients of All Sizes

Field Effect MDR offers flexible solutions that cater to customers of all sizes and technical needs with a multi-tenanted environment. You can manage your entire client base from one solution, effortlessly upgrade clients, and guarantee you have the best form of protection, no matter their size.

Detection and Response	MDR / Endpoint	MDR / Core	MDR / Complete
Managed Endpoint Detection & Response (EDR)	✓	✓	✓
Next Generation AV (Coming soon)	✓	✓	✓
AI Detection & Response	✓	✓	✓
Managed M365 or Google Workspace Detection & Response		✓	✓
Managed Network Detection & Response			✓
Managed Cloud App Detection & Response			✓
Threat Disruption & Active Containment Field Effect will neutralize and assess active threats upon your behalf to stop attacks.	✓	✓	✓
Roaming DNS Firewall			✓
Security Services	MDR / Endpoint	MDR / Core	MDR / Complete
24/7 SOC & Threat Hunting Search for known and unknown threats in your environment and assess for newly emerging threats in your environment	✓	✓	✓
Enhanced Threat Analysis Further reduce risk with the assessment of advanced detections, based on proprietary Field Effect attack insights.			✓
Tailored MDR Analytics Develop custom analytics with our analysts, so you can detect threats unique to your organization.			✓
Expedited Concierge Support Benefit from expedited response times related to requests and/or questions to the Field Effect cyber analysts, prioritized by criticality across all clients and tiers.			✓
White Glove Onboarding & Training			✓
Risk Management	MDR/Endpoint	MDR/Core	MDR/Complete
Vulnerability Management	✓	✓	✓
Cloud Security Posture Management		✓	✓
Suspicious Email Analysis Service		✓	✓
External Threat Monitoring Monitor your external defense for weaknesses, including exposed services, monitoring of public IP addresses and domains, known services vulnerabilities, and email domain		✓	✓
Dark Web Monitoring Identify exposed organizational data with monthly scanning or upgrade to daily scanning.	Available add-on	Available add-on	✓
Log Retention Store MDR service-related log data for a complimentary period or upgrade to flexible storage options for longer storage, including security relevant external log data.	90 days No log archiving	90 days No log archiving	90 days Up to 7 years available add-on
External AV Management	✓	✓	✓
Advanced Reporting			✓

"The relationship with Field Effect has been perfect for allowing us to not only become more successful, but to align everything we need for delivering first-class service to our customers."

- Simon Cutler, Chief Operations Officer at CapitalTek

Clarity that scales

Field Effect eliminates the technical barriers of comprehensive cybersecurity with our proprietary approach to alerting known as AROs (Actions, Recommendations, and Observations). Each ARO is a single, prioritized alert that tells your team exactly what happened, what to do about it, and how urgent it is. Field Effect responds on your behalf to neutralize threats around the clock, while AROs empower techs from L1 to L3 to confidently understand and remediate what's left.

With every ARO, your team can:

1. Prioritize - identify the most critical threats across your entire client base.
2. Understand - get a jargon-free summary of all security-relevant information in one place.
3. Remediate - follow step-by-step instructions to resolve the threat.
4. Confirm - validate that the alert is successfully resolved for peace of mind.
5. Escalate - get help from world-class cyber analysts with a single click.

PSA integrations

Receive efficient and actionable alerting, triage and resource security issues, and resolve alerts without ever leaving your PSA tool.



Grow your business with the Field Effect Partner Program

Field Effect's partner program is designed to foster collaboration and fuel your business's growth. Here's what you can expect as a valued partner:

- Access to premium marketing and sales resources, including campaigns, presentations, sales sheets, and more.
- Priority support from dedicated account managers and technical sales engineers
- Performance incentives and rewards for top partners.
- Opportunities to participate in pilot programs and impact the product roadmap with your feedback.
- Comprehensive onboarding and training materials.

Field Effect filters out 99% of alert noise so you only receive notifications that matter.



MITRE-tested



4x MDR
quadrant
winner

"I've been in the MSP space going on 25 years now. Of all the vendors and partners I've worked with, Field Effect ranks at the top."

- Rob Schenk, Chief Security Officer at
Intelligent Technical Solutions

Join the Field Effect Partner Program today, and start enjoying the benefits of working with a true partner.

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