GLOBALGIG 4G LTE FAILOVER SOLUTIONS FOR BUSINESS CONTINUITY

Secondary connectivity with automatic switch over so vital systems stay connected

We all know how annoying and frustrating it can be when your internet connection doesn't work in our personal day-to-day lives. But what if the internet goes down during peaking business hours, what kind of impact does that have on your business?

The average business will suffer from 15 hours of IT downtime per year whether it's human error or a rodent chewing through a network line, that downtime will have a direct negative financial impact on your company.

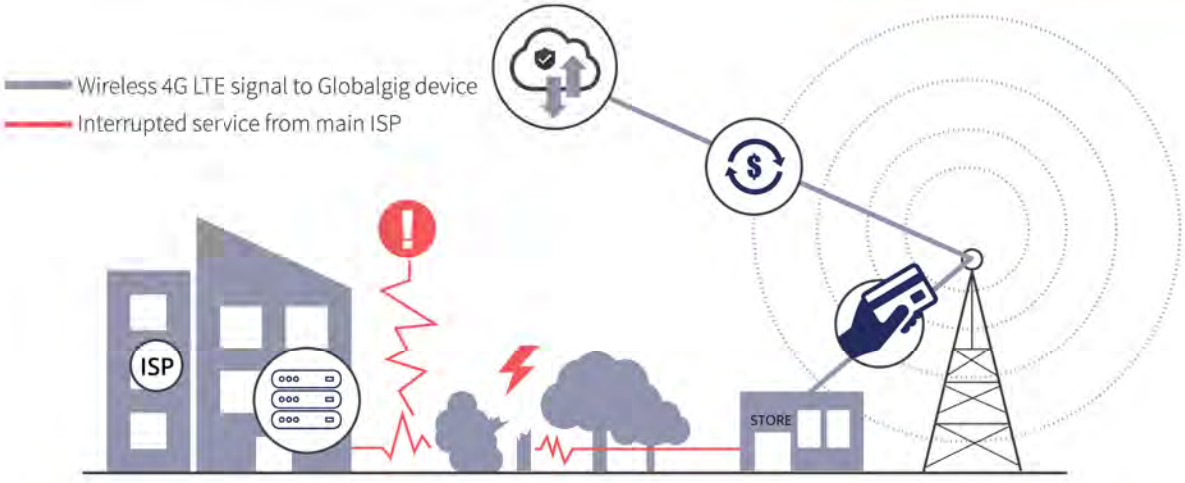
Have peace of mind knowing that your connection is safe with a failover solution that can pick-up the pieces for you for when your wired connection does go down.

The consequences of just a few minutes of downtime creates a ripple effect across the entire company's operations:

- Immediate hit to revenue from the Point-of-Sales (POS) system failure
- Exposure to security risks and fraud
- Operational halt with systems inoperable
- Cloud-based applications stop syncing
- Costly repair services
- Damage to brand reputation and loyalty

1 MIN OF DOWNTIME COULD COST YOU $5,000

Gartner, 2014



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Orchestrating Hyperconnectivity

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Natural Disaster Recovery

A natural disaster is unpredictable and difficult to manage when it happens. From a flood damaging underground wires to wind blowing down a tree and pulling cables with it. When you have insurance in place for you business for floods and break-ins, why wouldn't you consider a back up plan for your internet connectivity?

Human, Technical or Squirrel Error

No wired connection can deliver you 100% of uptime. So the question isn't whether your business will lose its primary connectivity source; it's when. 60% of network failures are due to human error and in America 17% of T1 line damage is from squirrels.

At Yahoo in 2010, a squirrel chewed through a wired connection that took down their entire data center in Santa Clara, California. While in retail, margins are razor thin and any downtime can make the difference between running at a profit or a loss. Therefore customer service is vital, if a customer needs assistance and you can't access their account information, you risk losing their business.

Out of Band Management

Globalgig's out-of-band management involves the use of a dedicated channel for managing network devices. This allows you to establish trust boundaries in accessing the management function to apply it to network resources. It also can be used to ensure management connectivity, including the ability to determine the status of any network component, independent of the status of other in-band network components.

Success Story:

Large Manufacturer

Globalgig was approached by a world leader in industrial refrigeration equipment who operates one of the largest refrigeration plants in North America at the company's Dallas Ft. Worth factory.

The company has thousands of food service customers globally with all phases of production and customer assistance carried out in DFW. Many hospitals and other institutions are dependent on the company to assist them in the maintenance and troubleshooting of their industrial refrigeration equipment.

To insure zero downtime and continual access to its customers, Globalgig installed a 4G LTE Failover network solution which allows them to continue operations and assist their customers regardless of any terrestrial network outages.

WAN Diversity providing 4G LTE Failover Solution

Globalgig manages all devices remotely, so that in the event of a service interruption, the connectivity is automatically switched over to 4G LTE for seamless broadband continuity. All systems using the Globalgig device will continue to be connected at broadband speeds so systems elements, employees and customers won't even notice the change. The Globalgig 4G LTE cellular connection is not subject to physical damage like traditional cable, DSL or T1 connectivity solutions so is always available unlike wired backup solutions.

Device/Hardware

Globalgig tailors plans your solution and then configures and install your hardware for you.

Data Bundles

Depending on your requirements, Globalgig will custom your data plans from individual data allocation to a shared pool.

Network Coverage

Globalgig is available in over 200 countries keeping you connected wherever your work takes you.

Portal

The cloud portals allow you and us to monitor diagnostics, usage and connectivity, eliminating IT call outs.

About Globalgig

Globalgig orchestrates hyperconnectivity for the enterprise business continuum using managed communications solutions. Globalgig provides wireless connectivity across a 200-plus country footprint and offers a full suite of communications services and products including Hosted VoIP, Mobile Device Management, Wi-Fi Hotspots, Remote Office and Backup, Technology Expense Management and IoT/M2M connectivity solutions. Globalgig is headquartered in San Antonio, Texas, with offices across the U.S., and in London and Sydney.

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