



# Guide Star

## Comprehensive IT and Cybersecurity Solutions

Believing in the power of small-to-medium businesses, our managed IT and cybersecurity services address the unique challenges and risks SMBs face, such as distributed workforces, globalization, cyber threats, talent access, and increased regulations. Let Guide Star handle it all!



## COMPLETE SERVICE OFFERINGS



### IT MANAGEMENT & SUPPORT

- End User Support
- Systems Administration
- Network Services
- Strategic IT Planning
- Equipment Support
- Infrastructure Management
- Firewall NaaS/Firewall



### CYBERSECURITY SOLUTIONS

- Cybersecurity Grant Writing Assistance
- Continuous Vulnerability Management CVM
- Managed Detection and Response MDR
- Phish Testing & Security Awareness
- Unbiased Technology Recommendations
- Insurance Compliance



### MANAGED WI-FI, PHONE, VOIP SERVICES

- Managed Wi-Fi for Everyone in your Network
- Managed Phone Services for Complex Systems
- Cloud & On-Prem VoIP
- 24/7 Monitoring



### HELP DESK & SUPPORT CENTER

- 24/7 Contact Center
- Network Operation Centers (NOC)
- Proactive Network Monitoring
- Resolve Issues Remotely
- Equipment Monitoring
- Monthly Reporting



### WALK-IN TAKEOVER SERVICE

- Integration with Legacy Support Systems
- Cost-Efficient
- Immediate Engagement
- Seamless Transition
- 24/7 Support
- Monitoring & Alerting
- Scalable Solutions
- Security Compliance



## Why Choose Guide Star?

Partnering with Guide Star provides access to top IT minds, enterprise-level tools, continuous monitoring, and a customized growth plan. **We are the perfection solution for:**

- ✓ Hospitality
- ✓ Multi-Dwelling Units MDU
- ✓ Housing
- ✓ Education
- ✓ Municipality/Government
- ✓ Construction/Contracting
- ✓ Financial Institutions
- ✓ Law Firms
- ✓ Healthcare/Insurance
- ✓ Manufacturing



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