

DATASHEET

Voice for Microsoft Teams

Award-winning service, all-in-one calling plans and flexible deployment options

Whether you're looking to migrate from Lync or Skype for Business, you're already using Microsoft Teams for messaging and meeting capabilities and want to enable calling, or you're starting your search for secure, reliable voice communications: look no further. IntelPeers is your one-stop shop for reliable voice communications, including Operator Connect, direct routing, 911 capabilities, managed provisioning and onboarding for Microsoft Teams, and more.

Gain more control, flexible deployment options, 99.999% uptime, all-inclusive user and usage-based calling plans, along with the attention and top-notch support your business deserves.



Flexible Deployment



Dynamic 911



Integrated Provisioning



Reliability and Security



Scalability



Advanced Capabilities

Resilient and fully managed voice solution

With Operator Connect, we manage the infrastructure, enabling you to save on costs and management. Our seamless solution combines the collaboration capabilities of Microsoft Teams with top-quality voice services and more—easily transforming Teams into a complete business communications platform—so you can call anyone, anywhere, even if they don't use Teams.

Plus, if you're an existing IntelPeers customer, you get to keep your service agreement and numbers with us, eliminating the need to port or change providers.



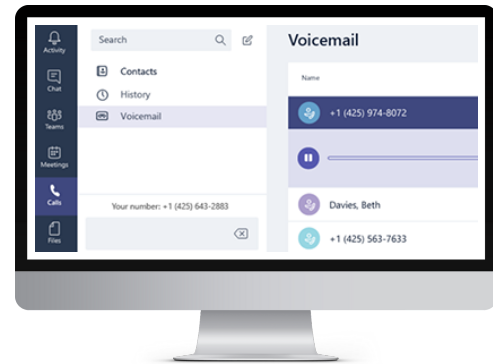
[Click here for more information](#)

Cover compliance with dynamic 911

Voice for Microsoft Teams Calling Plans include dynamic (or nomadic) 911, providing emergency call routing and location capabilities based on the caller's location at the time of the call. Ensure compliance with industry regulations and provide peace of mind for your employees.

Empower disaster avoidance

Our triple-redundant network, 99.999% guaranteed uptime, and advanced software provisioning portal — combined with award-winning customer service leveraging Tier 1 U.S. based NOC technicians for first call resolution — helps ensure business continuity.



Flexible calling plans with competitive rates

Select the calling plan that's best for your organization—unlimited US/CAN calling or usage-based to only pay for what you use—whether you select Operator Connect or Direct Routing.

Enhance Microsoft Teams with advanced capabilities

If you need more than just the front-end functionality of a basic auto attendant, use SmartFlows to easily drag-and-drop and build automated call flows all the way through to completion. Create post and mid-call actions such as transfers or notifications using voice or SMS. Want on-demand visibility and reporting for your call analytics? Insights lets you see network performance, call duration, dispositions, and more.

About IntelPeer

IntelPeer delivers rapidly deployable communications solutions for an always connected world. Powered with AI and analytics, our omnichannel platform instantly improves your customers' communications experience. IntelPeer provides industry-leading time-to-value with automated communications solutions that work seamlessly with existing business software and infrastructure. Our no-code templates and low-code, co-creation, and developer API options provide customers with simple, easy-to-use tools that can be utilized by anyone and are also accessible through developer APIs. For more information, visit intelepeer.com.