

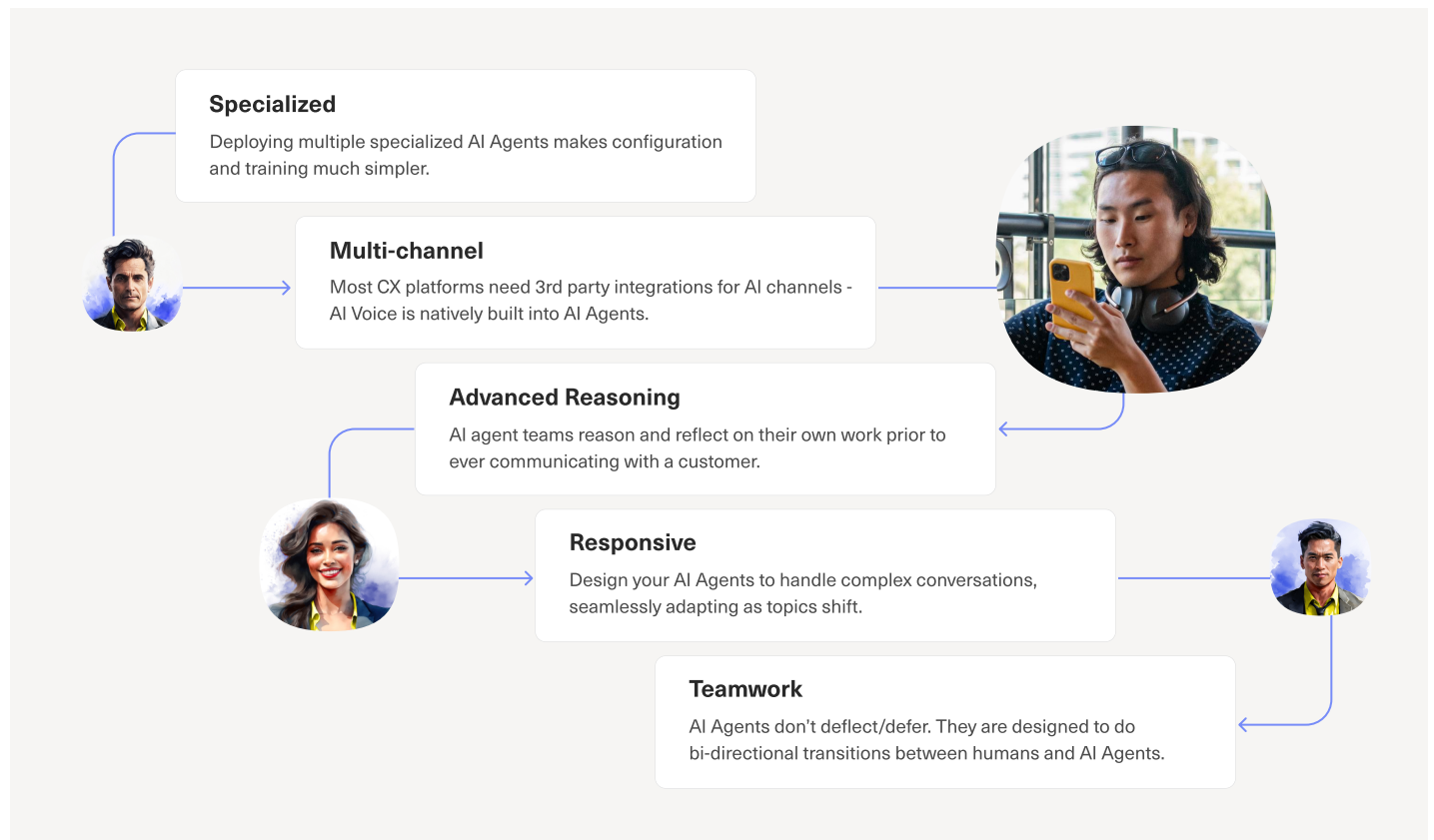
AI Agents for Customers

Empower your customers with instant, human-like support, anytime, anywhere.

AI Agents, powered by our advanced reasoning engine - KIQ, autonomously resolve customer issues, streamline operations, and deliver personalized, proactive service, transforming the customer experience.

Effortlessly build and deploy powerful S.M.A.R.T. AI Agents

Unlike other CX solutions, our AI Agents aren't an add-on—they're fully integrated into the platform and your team. They work seamlessly with your reps to deliver truly S.M.A.R.T. service.



Accelerate issue resolution and personalize experiences with our multi-AI Agent solution

1

Access to robust customer data from our CRM

Ground AI Agents with rich, real-time customer data to personalize interactions with customers.

2

Deploy AI Agents on the phone

Leverage native voice capabilities with AI Agents without the need for complex third-party integrations.

3

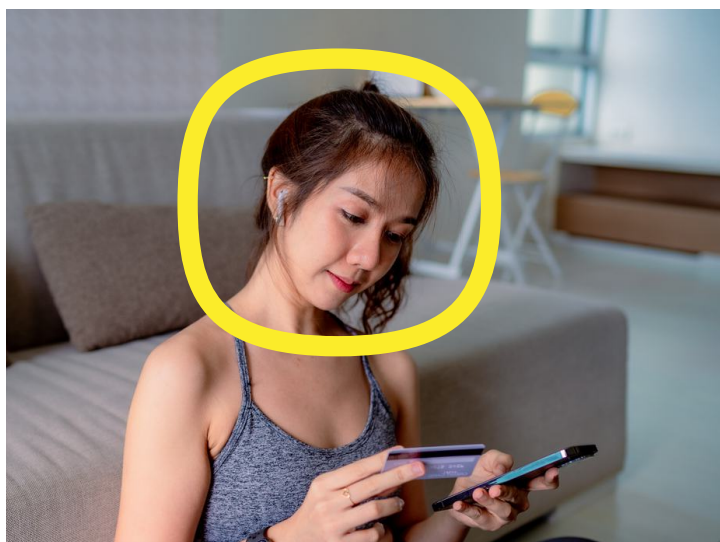
Organize into specialized teams

Deploy multiple specialized AI Agents, each tailored to specific tasks and scenarios, that work together to complete a complex workflow.

4

Ensure interactions are safe and secure

AI Agents comply with global data protection regulations (e.g., GDPR, CCPA) to ensure user data is collected, processed, stored, and shared in a lawful manner.



“So far, 40% of all conversations coming into chat are fully automated using Kustomer's AI Agents. This frees up our human agents to focus on more personalized interactions and complex issues.”

Chad Warren

Sr Manager of Customer Success, Vuori



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