



Network Scout

Managed Circuit Monitoring Service

MetTel's Network Scout is a fully managed circuit monitoring service that offers real-time up/down visibility and control over customer's network connectivity. Delivered by a dedicated MetTel NOC team, the service continuously monitors circuit outages, and manages carrier escalations on your behalf. By combining intelligent monitoring with hands-on operational support, Network Scout reduces downtime, improves performance, and frees internal IT teams from the burden of circuit management.

Network Scout sits seamlessly between customer Customer Premise Equipment (CPE) and a WAN circuit, deployed in minutes with a plug-and-play setup. Its fail-to-wire, non-intrusive design ensures the network traffic keeps flowing uninterrupted, even if the probe is powered down.

Benefits

FASTER OUTAGE DETECTION

Instant identification of circuit down events, reducing downtime and minimizing business impact.

PROACTIVE ISSUE RESOLUTION

NOC-driven monitoring and carrier escalation allow problems to be addressed before users are affected.

SCALABLE COVERAGE

Monitor hundreds of circuits across multiple sites, with centralized visibility.

NON-DISRUPTIVE DEPLOYMENT

Plug-and-play installation with fail-to-wire design ensures zero network downtime.

PEACE OF MIND

Fully managed service, so your network is continuously monitored and supported 24x7.

Features

REAL-TIME NETWORK PERFORMANCE MONITORING

WAN/LAN up/down status

Hardware — IxProbe In-line Network Element

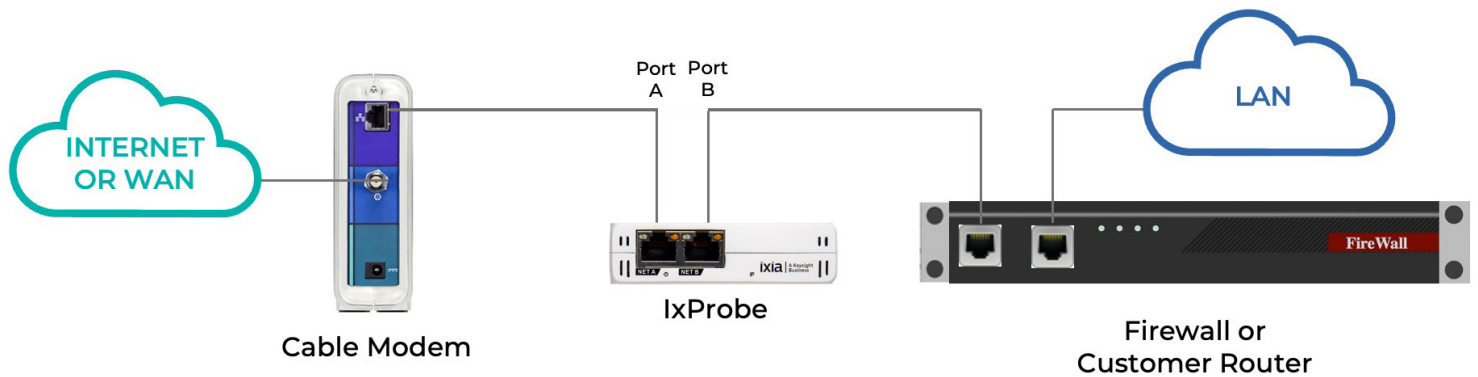


PRODUCT OVERVIEW

- Inline probe for performance monitoring at the network edge
- Deploys in strategic locations where network performance matters
- Monitors real-time link status and traffic

KEY FEATURES

- 10/100/1000 Mbps
- Small footprint
- Fast, simple, non-technical deployment
- Can be installed by non-technical personnel in 2 minutes
- Fail-to-wire in event of power failure



For more info, contact your MetTel agent or visit mettel.net.
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