



MetTel Portal

Powered by Bruin

Gain visibility to make more strategic decisions.

The MetTel Portal is a premier, cloud-based platform that enables users to securely and efficiently manage end-to-end communications needs while identifying inflated costs, cutting labor and improving workflow. Powered by Bruin, our portal provides an unparalleled measure of actionable data, state-of-the-art business intelligence and account customization.

Key Benefits

ORGANIZE & ACCOMPLISH

With automated invoice processing and centralized access to company-wide assets and support, your data is made more reliable, comprehensive and manageable.

STAY INFORMED

Dashboards, reporting, drillable grids and alerts keep data visible, relevant, digestible and there when you need it.

GET STRATEGIC & ACHIEVE SAVINGS

Make better, more informed decisions with insights into budgeting, forecasts, variances, spend and usage for enhanced predictability and significant savings. Recover and avoid extraneous costs with reduced labor, spend analysis, budgeting, invoice flags, and alerts.

SET YOUR GOALS

Define business rules and customize settings for a user-centric experience that targets personal goals along with those of your organization.

Features

INVOICE MANAGEMENT

- Consolidation of invoices across multiple carriers
- Customization for cost coding and allocation based on org's AP systems
- Payment processing through platform with optional single pay
- Flag delinquencies, unusual spending patterns and client-defined variables
- Proactive invoice monitoring

HELP DESK

- Trouble ticket placement and tracking with real-time monitoring tools
- Service related insights and preemptive data usage alerts
- Service procurement, decommissioning and troubleshooting



Average Annual Savings

Case Study - Civilian Agency



Challenges

- ✓ 10,954 unique billing accounts
- ✓ 692 vendors
- ✓ 168,347 invoices received annually
- ✓ Old systems for invoice management with inconsistent data imports and erroneous payments
- ✓ Complex hierarchy and cost center structures

Solution

- ✓ Converted 7,678 paper bills to digital
- ✓ Consolidated 19,500 service accounts
- ✓ Clean inventory of all services and assets
- ✓ Permission settings based on role

Results

- ✓ \$8 million in savings in the first two years
- ✓ More efficient process
- ✓ All data is accessible online

Additional Features

CUSTOMIZABLE SETTINGS

- Line of approval defined for service procurement and decommissioning
- Configuration based on organization's unique structure and hierarchy
- API-ready integration with clients' AP systems
- Payment by cost center, GL code and other client-defined variables
- Dynamic views based on user interests and needs

ASSET MANAGEMENT

- Centralized locations, accounts, equipment databases, new services and users
- New inventory and line level views of database
- Site access, management, data storage and schedule maintenance

BILLING HISTORY

- BI for insights into spending patterns and forecasts
- Filterable grids by locations, billing account number, vendor, hierarchy, service type and charge type
- Recorded variances based on spend history and client-defined parameters

CONTRACT MANAGEMENT

- Contracts and documents are kept organized and accessible
- All vendor contracts are available to view and download

REPORTS

- Standard and custom reports, automated or ad hoc
- Delivery method by client preferences
- Recorded variances, usage, spend, and ticket activity

NEW ORDERS

- Smooth and intuitive e-commerce experience
- Orders placed are validated against existing MetTel contracts to deliver instant quotes
- Orders placed outside of MetTel services are quoted based upon most competitive vendor pricing
- BYOD plans available for selection
- Cold stock devices available for purchase without plans
- Simple checkout system enables pre-approved users to instantly place orders with cost thresholds
- Approval requests and admin alerts are initiated upon checkout from undefined users
- Immediate order confirmation and follow up notifications are sent to keep users informed of order statuses

