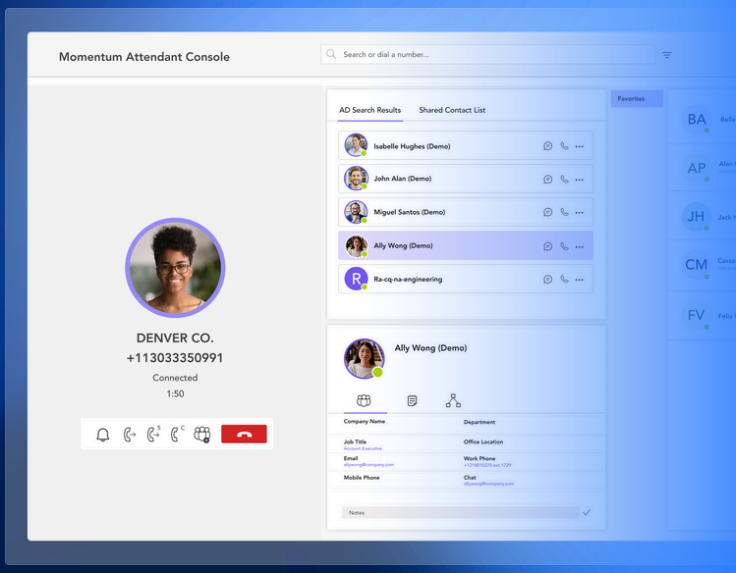
MOMENTUM

TEAMS ATTENDANT CONSOLE

Seamlessly manage all your common calling tasks in Microsoft Teams



Empower your operators

Enhance call and queue management with an intuitive attendant console designed and built exclusively for Microsoft Teams.

The Landis Attendant Console enables operators and agents to more effectively manage customer interactions across every channel without ever leaving Teams. Momentum and Landis make it easy to maximize the value of your existing contact center investment and Teams licenses with intelligent automation, high-touch support, easy integration and full customization.

Give your agents the tools they need to thrive and give your customers the experience they deserve with Momentum.



HIGHLIGHTS

- Call reporting, insights, and productivity measurement
- Fast caller ID and dialing for 200+ CRM applications
- Supports Direct Routing, Operator Connect, and Teams Phone
- Get dedicated help with 24/7 high-touch support
- Access a diverse selection of curated products to enhance Microsoft Teams

Enable data-driven insights into how your organization communicates

Reduce customer dropoff, recover potential lost revenue and improve customer service with a comprehensive and sophisticated analytics solution managed through a single, unified administration portal.

Streamlined, intuitive onboarding

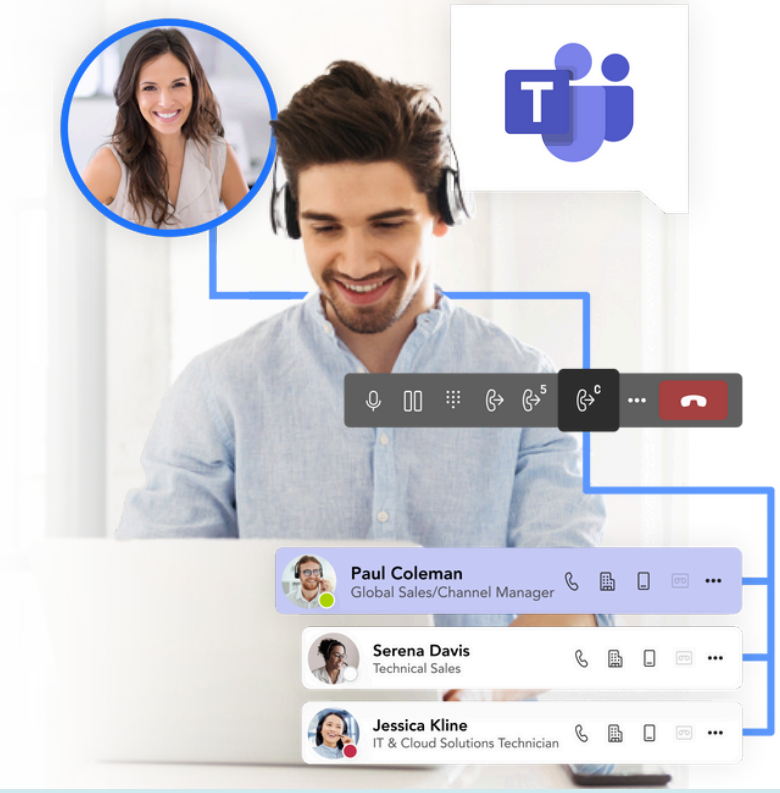
Momentum's enhanced call reporting requires no additional hardware or software and supports wallboards, analytics, call recordings and more in a single interface. With streamlined two-click provisioning and a simple consumption-based licensing model, we make enhancing your Teams calling easier than ever.

Actionable call insights

Drive new solutions and optimizations with actionable call insights and flexible reporting that combines historic and real-time data, all without ever leaving the Microsoft Teams client. Easily calculate everything from call resolution time to average wait time, and optimize your call handling like never before.

Efficient management

Manage the entirety of your Teams Voice deployment within a single administrative portal, including provisioning and support. Define and search for call information with intelligent segmentation, and enhance end-user engagement with a simple and intuitive interface.



Why Momentum?

630K+
COLLABORATION USERS

36K+
ENTERPRISE LOCATIONS SERVED

75K+
MICROSOFT TEAMS USERS

Make it easy to manage customer interactions in Microsoft Teams

Create a customer-centric experience for your call flows directly within Microsoft Teams. Talk to sales today.

BOOK A MEETING

877.251.5554 | sales@gomomentum.com | gomomentum.com

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