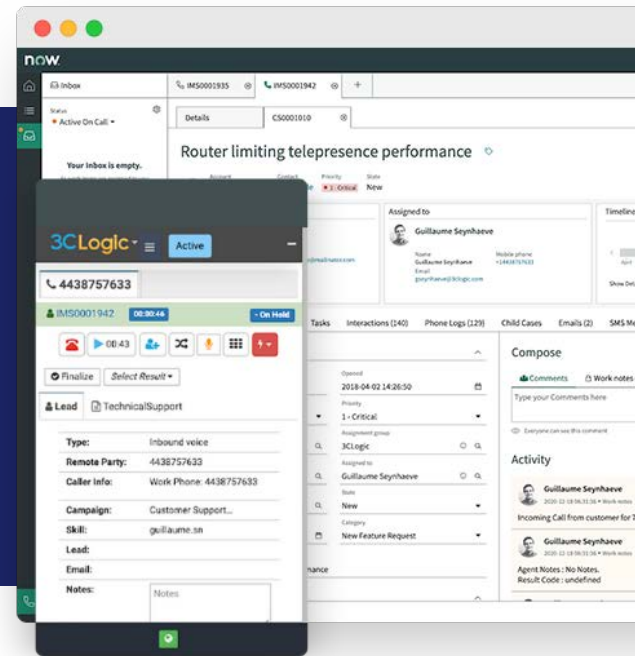




Natively Integrate Voice Solutions In ServiceNow With 3CLogic

3CLogic is the premier voice-enabling solution that integrates deeply with ServiceNow. Start achieving a faster Time to Resolution and improve the customer experience at every touchpoint.



The Voice Solution for ServiceNow's Leading Workflows



ServiceNow Customer Service Management (CSM)

Elevate the customer service experience for both your customers and your agents. 3CLogic's intuitive ServiceNow CSM solution empowers intelligent voice routing, reduces live call volume, and increases the speed, quality, and efficiency of every customer interaction.



ServiceNow IT Service Management (ITSM)

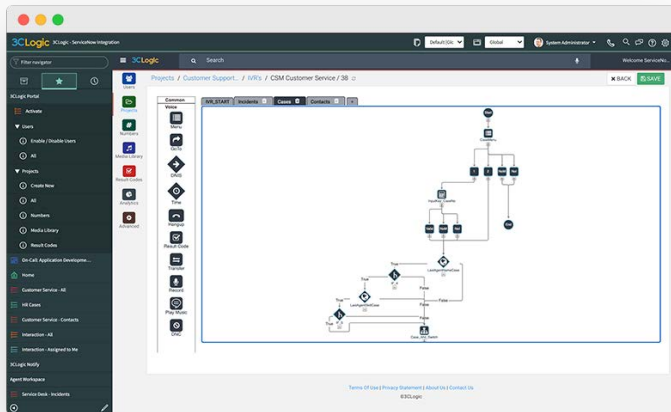
Modernize and automate your IT help desk. The 3CLogic ServiceNow ITSM solution optimizes fluid workflows and enables your IT department to manage both voice and digital inquiries, all within the Now Platform.



ServiceNow HR Service Delivery

Boost employee satisfaction and improve workforce relationships. 3CLogic's ServiceNow HR Service Delivery solution humanizes your HR help desk with self-service employee workflows that improve the HR experience for your entire workforce.

Say goodbye to siloed experiences and hello to intelligent conversations within ServiceNow

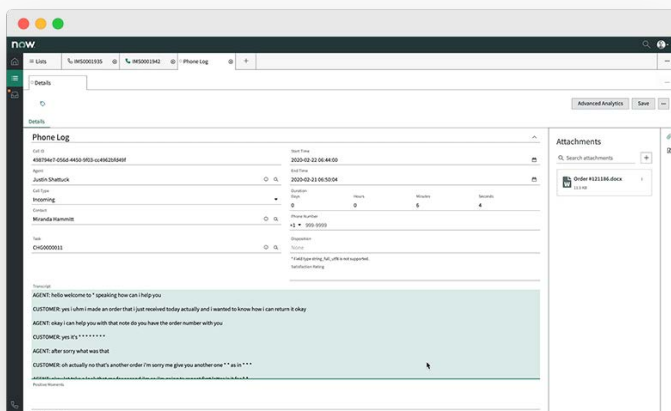
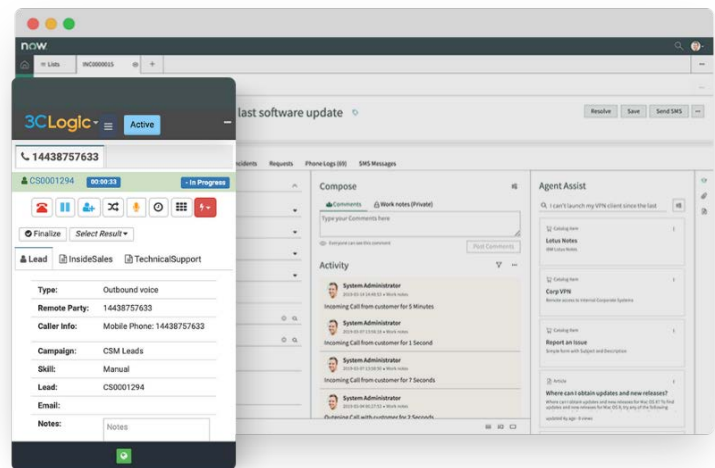


Build Conversational Workflows

3CLogic's intuitive drag-and-drop IVR Conversation Designer enables managers to easily design intelligent call workflows directly within ServiceNow.

Support Your Agents To Work From Anywhere

Empower remote agents with a fully integrated computer telephony integration (CTI) that works seamlessly in ServiceNow Classic and ServiceNow Agent Workspace.

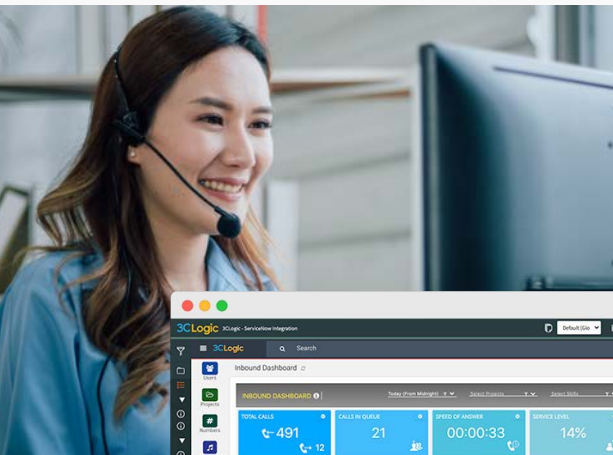
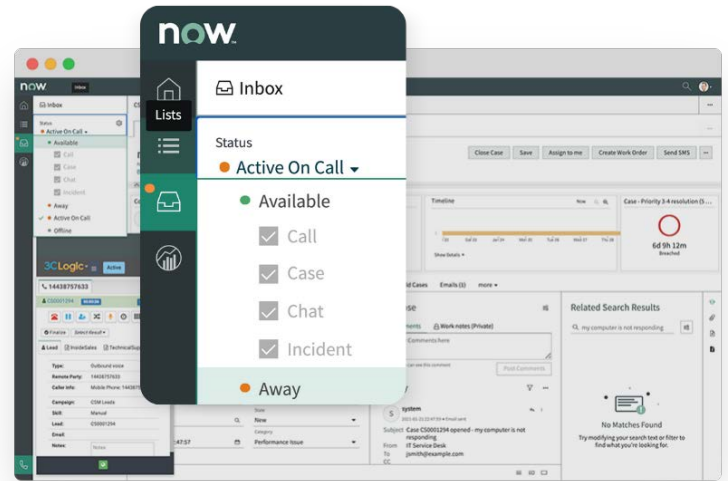


Deliver Better Experiences With Voice Self-Service

Leverage voice-enabled self-service to encourage customers to independently resolve simple issues, freeing up agents to handle more complex, high-touch interactions.

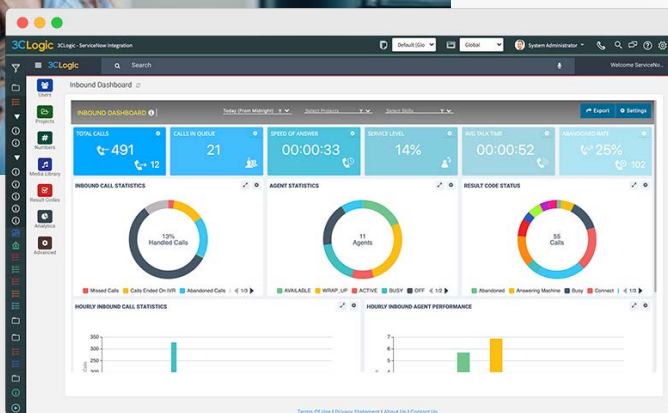
Keep The Conversation Going With Omnichannel Solutions

3CLogic's Call Presence feature complements ServiceNow's digital workflows, allowing employees to manage all customer interactions in one workspace.



Measure Performance With Real-time Reporting and Analytics

Gain valuable insights with comprehensive reporting and analytics. Pinpoint IVR bottlenecks and deflection points in order to continuously improve employee workflows.



About 3CLogic

3CLogic integrates natively with the ServiceNow platform to complement existing digital channels, like email and chat, in order to create an omnichannel experience with voice and SMS text capabilities.