



CYBERSECURITY

Managed Detection & Response

In the rapidly evolving world of cybersecurity, ensuring your organization is effectively safeguarding its valuable digital assets becomes more crucial and complex every day. As threats multiply and become increasingly sophisticated, detecting and responding to them demands continuous vigilance and an adaptive, expert approach. To achieve these goals, look no further than Managed Detection and Response (MDR) by Quest Technology Management.

Unlike standard cybersecurity services, our MDR doesn't stop at merely identifying threats. Quest takes a proactive stance, going beyond to manage, detect, and most importantly, respond to these risks.

The digital landscape is nuanced, and threats are not always clearly identifiable or resolvable; however, Quest's experts excel at handling these difficulties. By delving into the granular details of each potential threat, our team can not only quantify the risks you face, but also clarify the actions needed to mitigate them. We believe in providing you with a range of well-informed solutions, then addressing challenges in a manner that best fits your organization.

While many large companies offer MDR or XDR services with expansive features, not all of them meet expectations. Often, these solutions will generate abundant alerts but fail to provide the



Learn more about Quest's
Cybersecurity services.

critical follow-through required for genuine risk resolution. In contrast, Quest provides comprehensive, hands-on management that distinguishes us from the crowd.

Our approach is client-centered, because we understand that every organization has unique needs and circumstances, and we tailor our services accordingly. Your concerns become our mission. If you're unsure how to handle a specific risk, or if you lack the resources to manage it, we are here to bridge the gap with expert guidance and robust tools designed to alleviate your cybersecurity burdens.

Choosing Quest's MDR service means partnering with a dedicated ally in your cybersecurity efforts. Quest has the skills to exceed expectations with a responsive, nuanced service. We'll go beyond mere detection to deliver the active management and resolution your organization needs.

With advanced technology and human expertise, you can **improve your monitoring and response capabilities**, stopping security threats before they cause disaster.

Secure Your Data and Assets as Rapidly as Possible

Managed Detection and Response (MDR) services provide 24/7 remote network coverage, making them the fastest and most efficient way to solve your cybersecurity problems. You don't have to create a new team whenever you have a problem—if you set up MDR services, you can get immediate protection.

Reinforce Your Defenses Against the Growing Cybercrime Wave

As cybersecurity threats keep increasing in number, in-house teams struggle to adequately provide security. If you lack ample staffing, expertise, or security tools, MDR can be the solution.



Advanced Cybersecurity Technologies Power Genuine Security

Machine learning technology is a powerful tool for advanced analytics, providing the necessary visibility into security events. Quest uses these tools to deliver solid endpoint telemetry, forensic data, and threat intelligence. In addition, our global network of hardened Service Delivery Centers offers redundancies that ensure minimal disruption if a breach occurs.

Real Security Experts Work Directly with Your Team

Quest's experienced threat hunters combine Artificial Intelligence (AI) and machine learning with human effort to identify and stop threats. This is superior to fully automated defenses, which are easier for bad actors to defeat or overwhelm.

Leverage Your Cybersecurity Investment

There is a good chance that you've over-invested in automated cybersecurity that is not delivering sufficient returns. Lack of time or resources may have resulted in various tools not being deployed efficiently. Quest's MDR services can solve this problem, helping you maximize your current effort, cut costs, and improve efficiency.

Work with a Trusted Cybersecurity Partner

Remote workers, their devices, and the Internet of Things (IoT) result in an increasing number of endpoints—requiring an exponential growth in security efforts to keep them safe.

If you are being overwhelmed, MDR is a useful tool to reduce the number of alerts and help your IT team work more efficiently, spending less time on reactive and time-consuming incident response and more time on strategic work. MDR services don't just improve your cybersecurity—they also benefit your core business and bottom line.

Benefits of Quest's MDR Services

- Combination of AI and 24/7 human monitoring ensures immediate detection
- Alert triaging and prioritized reports
- Real-time analysis from cybersecurity experts with machine learning tools
- Actionable threat intelligence due to focused investigation
- Immediate response stops attackers and prevents catastrophe
- Zero trust threat hunting tools protect your entire enterprise

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How can we help?



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