



MANAGED AND CLOUD

Monitoring and Alerting

24/7 Monitoring, Alerting, and Support

Server/Virtual Server Monitoring and Support

Quest can perform monitoring of server hardware and OS; automated patch monitoring, alerting, and support of OS; minor configuration changes; and remote HW/OS troubleshooting/remediation.

Hypervisor Monitoring and Support

Quest offers 24/7 alert/performance monitoring of Hypervisor (per physical host); automated patch monitoring, alerting, and support of Hypervisor; minor platform point release installation; configuration changes; and remote Hypervisor troubleshooting/remediation.

Switch/WAN Monitoring and Patching

Quest can monitor your hardware and software environment; provide configuration backup; and help with minor platform point release/patch installation, configuration changes, and remote HW/SW troubleshooting remediation.

Firewall/IPS Monitoring and Patching

Quest's offerings include monitoring of your hardware and software environment, IPS event and UTM event monitoring, signature updates to IPS, configuration backup, minor platform point release/patch installation, configuration changes, and remote HW/SW troubleshooting and remediation (security breach remediation not included).



Learn more about Quest's
Managed & Cloud services.

UPS Monitoring and Patching

Quest can perform monitoring of UPS hardware and OS; conduct automated patch monitoring, alerting, and support of OS; and perform remote HW/OS troubleshooting/remediation.

Quest Network Operations Center (NOC)

Upon receiving an email or call for support, Quest will open a ticket, assign an expert technician, work with you to remediate the issue, track the progress of your ticket, and ensure all necessary resources are leveraged to resolve the problem. Quest's Network Operations Center (NOC) is available 24/7/365 for service and support access, with certified technicians ready to tackle any issue. When you work with Quest, you'll receive instant access to our expert toolbox. Utilize Quest as your second set of eyes on updates and reconfigurations, your enhanced support when your team's bandwidth is low, and your lifeline when things aren't running smoothly. The moment you need us, we'll join forces with your team to help address any problems and stabilize your environment.



[Schedule a Conversation](#)

How can we help?



www.questsys.com
1.800.326.4220

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TECHNOLOGY MANAGEMENT