

PRODUCT OVERVIEW

RACKSPACE MANAGED SECURITY

Defend your business against advanced cyber threats with security professionals based in our 24x7x365 security operations center.

Help protect your IT environment against Advanced Persistent Threats (APTs) and other cyber-attacks with Rackspace Managed Security. We provide deep security knowledge, leading technology and advanced threat intelligence, tailored to your business needs. Our 24x7x365 defense actively hunts for threats in your environment and when detected, we take ownership of responding to them immediately. This frees your staff to focus on the initiatives that drive your business forward, all at a significant cost savings of internally developed security solutions.

EXPERTISE

- **You have access to security experts** around the clock.
- **We utilize advanced analytics** to detect unknown (zero-day) threats through behavioral patterns and anomaly detection.
- **Our fully managed service** includes tool selection, monitoring and response services.

SERVICE

- **Backed by the Rackspace Security Operations Center**, with around-the-clock threat detection and response.
- **Fanatical Support®**—the specialized expertise and 24x7x365, results-obsessed customer service that's been a part of our DNA since 1999.

WHY RACKSPACE SECURITY

Managed Security is designed to detect and respond to advanced cyber-attacks—with tailored solutions backed by a 24x7x365 Rackspace Customer Security Operations Center.

- **Detect breaches faster with cyber hunting:** An experienced Rackspace security team monitors and manages your environment around the clock, using leading technology and advanced analytics to actively search for threats.
- **Remediate breaches immediately with pre-approved actions:** Once detected, our security team will immediately respond to mitigate the threat based on pre-approved actions.
- **Dramatically reduce the risk of data loss by minimizing the breach window:** Our active security approach is designed to minimize a threat's most precious resource — time in your environment.
- **Meet security goals while lowering TCO:** The advanced security protection of Rackspace Managed Security can significantly lower Total Cost of Ownership (TCO) over internally developed security operations centers and comparable managed security service offerings.

DEPLOY IN MULTI-CLOUD ENVIRONMENTS

Security in the cloud is a shared responsibility. Today's enterprises need secure cloud environments and proactive approaches to securing what is in the cloud.

- Rackspace Managed Security is designed to actively protect your apps and data that reside in the cloud
- We provide support on the world's leading clouds, including Amazon Web Services (AWS) and Microsoft® Azure®.

TRUST RACKSPACE

- **A leader in the 2015 Gartner Magic Quadrant** for Cloud-Enabled Managed Hosting, North America & Europe
- **Serving 300,000+ customers**, including more than half of the Fortune 100
- **15+ years hosting experience**, securing a global footprint in 150+ countries

KEY FEATURES

COUNT ON RACKSPACE MANAGED SECURITY SERVICES TO DETECT AND RESPOND TO ADVANCED THREATS:

- **Host and network protection:** Provides advanced host and network protection platforms targeted at zero-day and non-malware attacks as well as traditional compromise tactics
- **Security analytics:** Utilizes a leading Security Information and Event Management (SIEM) platform, paired with big data analytics platforms, to collect and analyze data from your environment
- **Vulnerability management:** Utilizes scanning and agent technologies to understand your environment and tailor our Customer Security Operations Center's response to threats and attacks
- **Log management:** Rackspace will collect standard operating system logs and work with you to identify additional data that may be collected. All log data is retained for one year with additional retention available.

CONTACT US

1-800-961-2888

www.rackspace.com/security