

Case Study



Powering Reliable and Compliant Energy Operations: Simeio's Transformative IAM Solution

Industry: Energy | Size: 5-10K Employees | Service Area: North America

The Challenge

Safeguarding Critical Infrastructure

A major operator of a nuclear power plant was relying on a homegrown solution for its identity and access management (IAM) needs. This legacy system was not industry-standard, leading to inefficiencies and reliability concerns. Weak IAM controls expose these facilities to security threats, such as unauthorized access and potential radiological sabotage.

Looking for a robust and scalable IAM solution, the client initially engaged another systems integrator. Unfortunately, this partnership did not deliver satisfactory results, prompting the client to turn to Simeio, who had previously competed for the contract. Simeio's deep ability and proven record of accomplishment in implementing SailPoint Identity IIQ solutions, a preferred IAM platform, played a crucial role in the client's decision to partner with Simeio.

Simeio's Competitive Edge

Simeio's success was a testament to its industry-leading ability and strong partner relationships. The client's earlier integrator had failed, but Simeio's proven record of accomplishment and commitment to excellence convinced the client to let Simeio step in and ultimately succeed where their previous provider had failed.

By leveraging Simeio's status as a Sailpoint Delivery Admiral and comprehensive IAM solution provider, the energy provider was able to enhance the reliability, security, and compliance of its critical operations, positioning the organization for continued success in the dynamic energy and power industry.

Comprehensive Solution

Simeio's team of Identity and Access Management experts adopted a comprehensive agile approach to replace the client's existing solution. The team seamlessly integrated 1,975 applications, 9,500+ roles, and 203 Oracle Database applications, while deploying ServiceNow and a tailored SailPoint IIQ solution.

This included integrating automated access certification campaigns, role-based access requests for end users, training compliance access authorization, and custom NERC CIP and SOX reporting.

Transformative Results



**75% Reduction in
Help Desk Tickets**



**90% reduction
in recertification
times for critical
access**



**4x Acceleration of
Access Request
Fulfillment Time**



**100% Automation
of Mandated
Compliance
Training**