

Solgari is a premium tier ISV Connect Partner and a member of Microsoft's Business Applications Inner Circle since 2020.

Realise real business benefits and high speed to value through digitally-enabled customer experience, industry-specific automated self-service and full-function contact centers delivered via Microsoft Teams.

Contact Center as a Service benefits:

- ✓ Highest speed to value
- ✓ Reduce total cost of ownership
- ✓ Cloud provisioned and maintained – 100% hosted in Azure
- ✓ Globally available and resilient
- ✓ Secure and compliant out-of-the-box
- ✓ Enabling work-from-anywhere

All-channel communication including:

- ✓ Voice
- ✓ Video
- ✓ SMS
- ✓ WhatsApp
- ✓ Social Media

Supporting industry-specific use cases

- ✓ Loan / credit applications
- ✓ Patient appointment scheduling
- ✓ eCommerce customer service
- ✓ Telemedicine – eConsultations
- ✓ B2B post-sale Support

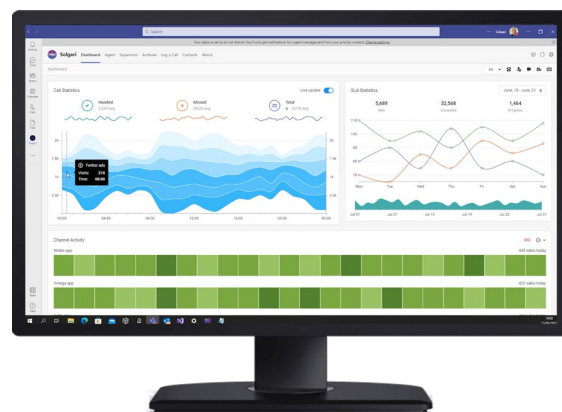
[Request a Demo](#)

[Solgari Converse for Teams teaser video](#)

Solgari for Microsoft Teams

Solgari Converse brings Microsoft Teams fully into the contact center paradigm for the first time. Configured and live in days for lightning-fast speed to value, driving down cost of ownership, to maximise first contact resolution and customer satisfaction.

Solgari Converse for Teams enables its more than 270m daily users with Voice, Video, SMS, WhatsApp, and Social Media channels for Customer Service and Sales.



[Watch preview launch video](#)

Enabling Industry-specific Use Cases



Financial Services: Host remote financial advisory consultations.

Non-profit: Engage donors; provide a digital front door for critical services.



Healthcare: Reach out to patients' families with updates.

Retail: Handle support enquiries or order status updates.



Government: Facilitate citizen engagement and deliver key services.

Manufacturing: Offer effective post-sale service and support.



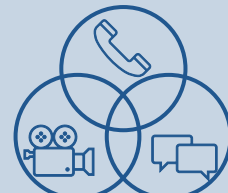
Delivering tangible business benefits on a global scale



Configured in the cloud, delivered via Azure, enabling lightning-fast set-up and speed to value.



Out of the box compliance and military-grade data protection ensures suitability for financial services, healthcare, non-profit.



Unified and accurate 'golden source' of communication data for advanced analytics and operational insight.

Like what you see?

Schedule a call with us today for more detail and to see Solgari Converse for Teams in action.

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