



Managed AI Workspace

Crawl-Walk-Run for Successful AI Adoption

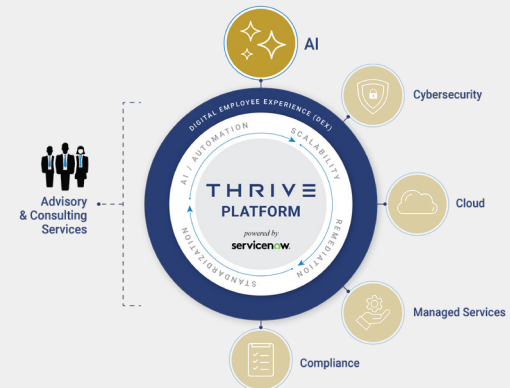
The AI journey is not a single sprint, but a marathon. Thrive's Managed AI Workspace helps you train, adopt, and develop AI skills for the long haul. Using a comprehensive, organizationally-managed generative AI platform, Thrive delivers secure access to multiple large language models (LLMs) while ensuring data privacy and confidentiality. Managed AI Workspace offers a range of tools for businesses to leverage AI capabilities safely, within their organizational structure. Combined with our Adoption and Success Program, your teams will have all the tools to win with AI.

Crawl and Walk: Foundational Consistency

The core of a successful AI project is consistent adoption. This requires a mix of the right tools for your teams' work, adaptable workflows, and quick and visible results. Additionally, this AI foundation needs to have data privacy and security built in from the beginning to eliminate the risk of confidential data leaking into the public or opening your IT systems to malicious actors.

Thrive's Managed AI Workspace provides a safe operating environment with defined and known tools from a variety of different vendors, structural data safety, and guardrails on usage:

- **Dozens of major LLMs**, including multiple versions of ChatGPT, Grok, Gemini, and Claude.
- **Organizationally managed**. Centralized control and administration of AI tools across your entire organization, ensuring consistent usage and security policies.
- **Security and compliance through a certified platform**. The Thrive Managed AI Workspace is certified for GDPR, CCPA, and SOC 2 Type II.
- **Confidential data protection**. Safely process and analyze sensitive documents without compromising data security or storing the files on third party servers. Additionally, any proprietary information used for your organization remains private – it is never used for model training, AI optimization, or development.
- **Clear cost models**. Thrive's Managed AI Workspace uses credit-based billing, so the cost is easy to track and forecast and flexible enough to allow for casual users alongside structured AI projects.
- **Structured AI rollout**. Managed AI Workspace allows for phased, structured rollouts to specific teams, roles, or projects, so you can maintain governance and training.
- **User training and support**. Thrive has a dedicated team of AI experts and consultants to help with planning, governance, user training, and ongoing support. You will have skilled advisors at every step of your AI journey.



The Thrive Platform, powered by ServiceNow, enables IT teams to deliver better service with less time and effort.

92%

of enterprises reported at least **one failed AI proof-of-concept (POC) effort in 2024.***

The average reported overall **success rate for AI POCs was**

54%.*

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*Source: Refine Your AI Proof-of-Concept Efforts or Continue the Struggle to Grow Revenue. 30 July 2025. By Hank Barnes, Eric Goodness

**Source: The Pillars of a Successful Artificial Intelligence Strategy 23 April 2024 - ID G00805859 - 17 min read By: Pieter den Hamer, Raghvender Bhati

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Run: Customize According to Your Strengths

Some of the most common AI use cases are around content creation, such as helping with sales outreach or marketing campaigns. For many organizations, this is the most productive and accessible application of AI. However, for some industries and organizations, leaders can see additional opportunities around deeper analytics and automation. This is where you can start running with AI.

AI Workspace contains a versatile tools suite that allows users to create, customize, and deploy AI-powered automation. AI Workspace includes predefined templates for multi-step processes, AI agents, or data transformation.

Popular Use Cases and Templates

Thrive's Managed AI Workspace contains a library of AI templates and applications touching all areas of business, including sales, marketing, and R&D.

- **RFP Responder.** Respond to more RFPs by getting a first draft proposal on paper more quickly. AI will read the RFP and ensure the response matches its requirements and your organization's mission.
- **SEO Checker.** Compare your current or planned content against SEO best practices to drive more traffic to your site.
- **Marketing Campaign.** Generate a week-by-week plan around a certain topic, complete with social media posts, emails, and success metrics.
- **Project Manager.** Create SOWs, timelines, and budgets in line with your company's project management standards.
- **Pre-built Prompts.** Access a library of ready-to-use prompts for common tasks, saving time and effort in development.
- **Custom Apps.** Tailor AI applications to your specific needs and workflows, ensuring optimal performance for your unique requirements.
- **Administrative Management.** Delegate permissions to build, customize, and manage applications and templates to keep it easy for users unfamiliar with prompt engineering.

User Adoption Should Be Seamless

For AI projects to succeed, the AI technologies should be easy to use and complement your existing processes and culture. Managed AI Workspace is adaptable enough to make it easy for different roles, and even beginners or casual users, to incorporate into their daily task flows.

- **Editable Templates.** Predefined templates allow users to easily create and implement AI solutions without extensive technical knowledge.
- **No Prompt Engineering.** The user-friendly interface eliminates the need for complex prompt engineering, making AI accessible to all skill levels.
- **Simplified Automation.** Managed AI Workforce supports multi-step workflows or defined, independent automation. Automating repetitive tasks frees up time for your teams and allows them to reduce the time to complete tasks, respond more quickly, and focus on innovative or high priority projects.

About Thrive

Thrive is a NextGen 3.0 global technology outsourcing provider that empowers small and mid-market organizations to transform their technology into a strategic advantage. Offering a breadth of services from AI and cybersecurity to cloud, compliance, and traditional MSP/MSSP solutions, Thrive's team of seasoned experts develop strategies that standardize, scale, and automate technology to achieve outsized ROI. From advisory services to a 24x7x365 SOC and NOC, Thrive provides end-to-end IT and cybersecurity management so clients can focus on innovation and growth. With Thrive, your business is always supported and always secure. Learn more at www.thrivenextgen.com or follow us on [LinkedIn](#).



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