



Professional/Managed Services

Gain business advantage through standardization, scalability, and automation

Consulting Services

Thrive Consulting Services deliver comprehensive assessments of your current IT and Cybersecurity posture to identify potential risks and areas for improvement. Thrive Consultants review technology infrastructure and security systems using a combination of automated and manual data collection methods and provide an extensive review and Executive report of findings and recommended actions.

Thrive Consulting Service assessments include:

- **Cybersecurity Risk Assessment** – Evidence based evaluation and strategic planning of organizational cybersecurity posture
- **IT Operations & Governance Assessment** – Deep evaluation of technology systems and infrastructure
- **Microsoft 365 Security Assessment** – Security focused review of Microsoft 365 environments for alignment with best practices to secure and protect company data
- **Express & Hybrid Assessments** – Collaborative assessments with evaluation and strategic roadmap creation based on customer provided evidence
- **SEC Readiness Assessment** – Analysis of client environments in alignment with the SEC's new cybersecurity standards.
- **One Time Autonomous Penetration Testing** – Identify areas of risk and provides both a Penetration Test Results report and Fix Actions report that outlines the steps required to eliminate the risk.
- **Cyber Essentials and Cyber Essentials Plus (UK Only)** – Assessment and certification audit for UK government National Cyber Security Centre recommended minimum cybersecurity practices.

Advisory Services

Thrive Advisory Services provide Enterprise level leadership without the overhead costs associated with hiring permanent staff to fulfill critical organizational roles. Our Advisory Services provide specialized expertise to augment your organization and provide oversight and guidance to assist our clients with:

- Compliance and Regulatory Support
- Identifying and mitigating IT and security risks
- Staying updated on the latest technological advancements and trends

By leveraging Thrive Advisory Services, organizations can make more informed decisions, improve efficiency, and foster innovation, all of which contribute to long-term success.

(continued)



The Thrive Platform, powered by ServiceNow, enables IT teams to deliver better service with less time and effort.

Through 2027, buyers will increase their spending on external consultants by at least twice the rate of their internal spending, as the talent crunch compounds their struggle to achieve their digital business ambitions with internal resources and capabilities.”*

Gartner®

*Source: Forecast Analysis: Consulting Services, Worldwide document, Gartner

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Thrive Advisory Services include:

Enterprise Technical Account Management

Enterprise Technical Account Management is a concierge service provided to high velocity clients focused on improving operational efficiency and program efficacy. Enterprise TAMs consolidate administrative overhead, streamline communication, and provide enterprise program management allowing teams to perform to their core strengths with added focus.

Technical Advisory Service

Thrive helps businesses maximize their technology ROI by providing assistance in policy development, security, network planning, and reviewing existing IT infrastructures to ensure optimum efficiency. Utilizing Thrive's Technical Advisory Services, Thrive's technology experts create a tailored, curriculum-based approach for each business with strategic recommendations and technology roadmaps to achieve business goals. A combination of these one-on-one sessions, phone inquiries, and a technical assistance program provide a future-proof foundation in an evolving IT environment.

Cybersecurity Advisory Services

Elevate your organization's cybersecurity posture and resilience with Thrive's Virtual Chief Information Security Officer (vCISO) service. In an era defined by digital acceleration and evolving cyber threats, leverage Thrive's Virtual Chief Information Security Officer (vCISO) service, a strategic partnership designed to fortify your organization's cyber defenses and safeguard your digital assets. Team member certifications include Certified Information System Security Professionals (CISSP), Certified Information Security Manager (CISM), and other related certifications.

As organizations navigate today's dynamic cybersecurity landscape, utilizing a vCISO becomes paramount, offering a cost-effective and expertly curated solution that empowers businesses to proactively address security challenges, ensuring resilience, compliance, and sustained innovation.

M365 Advisory Services

Thrive's Microsoft 365 Advisory service helps clients develop strategic roadmaps to align Microsoft 365 feature implementations with business goals, ensuring efficient use of tools and improved compliance. Thrive Microsoft 365 advisors work with your internal IT teams and business stakeholders through regularly scheduled advisory engagements where our experts work closely with clients to understand their unique

business objectives, IT environment, compliance requirements, and workflow challenges, ensuring a tailored approach to governance and strategy. With flexible engagement options offered monthly hourly blocks, the service delivers the expertise and support needed to help clients maximize the value of their Microsoft 365 investment, streamline operations, and achieve long-term success through innovative solutions and seamless integration.

Managed Services

Thrive Procurement Services provide our clients with direct purchase capabilities of hardware and software leveraging Thrive's partnerships with leading OEM vendors and distributors, including purchasing of workstations, servers, network equipment, and subscription-based or perpetual software licensing.

Thrive Advanced Workstation Deployment and Configuration Service allows businesses to standardize workstation deployments and new user experiences for their organization. The service is delivered through Thrive's Workstation Deployment Center (WDC) utilizing both Microsoft's Intune and Microsoft Endpoint Manager (MEM). Workstations can be procured by Thrive or the Client.

Project Services

Whether it's a large scale migration to the cloud, or a smaller initiative that may impact only a limited set of users or services, the Thrive Project Services team is ready to provide the project management and implementation expertise needed to deliver results. Our team of engineers have extensive experience delivering migration and implementation services across many technology platforms to allow you to focus on your critical business initiatives.

Thrive Project Services examples include:

- Migrations from on-premises or hosted Microsoft Exchange to Office 365
- Implementation of Identity and Access Management (IAM) solutions
- Migration of application workloads from on-premises servers to private or public cloud
- Implementation of Mobile Device Management (MDM) and endpoint policies

About Thrive

Thrive is a NextGen global technology outsourcing provider that empowers small and mid-market organizations to transform their technology into a strategic advantage. Offering a breadth of services from AI and cybersecurity to cloud, compliance, and traditional MSP/MSSP solutions, Thrive's team of seasoned experts develop strategies that standardize, scale, and automate technology to achieve outsized ROI. From advisory services to a 24x7x365 SOC and NOC, Thrive provides end-to-end IT and cybersecurity management so clients can focus on innovation and growth. With Thrive, your business is always supported and always secure. Learn more at www.thrivenextgen.com or follow us on [LinkedIn](#).



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