

▶ Turning Complex Cost Allocation into Control

With a Government Sub-sector Entity

The client is an government agency who works with families, community organizations, advocates, and state and federal partners to help people reach economic stability.

The Situation

The client was seeking a centralized expense management to increase visibility and control over telecom and mobility expenses. They needed centralized data to easily track spend and provide comprehensive reporting across all vendors. In addition, the client was looking to automate heavy manual processes.

- 1 Seeking centralization of expenses
- 2 Prioritizing process automation
- 3 Lacked visibility into telecom and mobility assets

The Calero Solution

Centralization and Automation for Telecom and Mobility Expense Management

Calero implemented a unified platform as the single source of truth for telecom and mobility management—replacing manual processes with automation that audits invoices, flags discrepancies, and initiates disputes. The result: faster reconciliation, accurate billing, and measurable cost control.

With alignment to ISO 27001, ISO 27701, and GDPR standards, we ensure financial data stays secure and compliant, delivering confidence alongside efficiency.

With Calero, the client now has a solution that:

- ✓ Provides a **single pane of glass view** for their entire telecom and mobility expense estate
- ✓ **Eliminated manual checks** and audits on invoices
- ✓ Generates comprehensive reports and access to drill-down analytics for **unprecedented visibility into their expenses**

Spend Less Time Loading & More Time Optimizing

Operational Wins with Calero

- Identified **savings of over \$23.9K** within three months of go-live
- **Enhanced visibility and program governance** over telecom and mobility management
- **Centralized management of expenses and assets** for a single source of truth

Human Wins with Calero

- **Automated previously manual invoice processes**, freeing up employee time for strategic business objectives
- **Provided confidence in platform security** with SOC 2 Type 2 reporting and ISO 27001 and 27701 Certifications

Recognized by Gartner®

Gartner®

A More Secure Platform



EU GDPR
COMPLIANT



Three Things Every Executive Should Know

- 1 Separate systems mean fractured visibility.** Having a unified platform that manages expenses, audits, and assets allows complete control.
- 2 Risk management is confidence management.** Ensure your platform adheres to ISO 27001, 27701, and GDPR to give you peace of mind and assurance in operational resiliency.
- 3 A single source of truth is a necessity.** Without it, waste thrives and costs spiral.

► Take the first step in better decision making.

We don't just provide software, we provide a partnership that helps you tackle the hard stuff. The complexity. The fear. The "this can't be automated" moments. And we've proven it can be done for over 30 years.

Explore Our Solutions ►