

3 DIFFERENTIATORS

Expansive Partner Network

Having spent more than three decades building and managing call and contact centers domestically and internationally, Call Center Power has created a network of vetted outsource partners. Using Call Center Power to connect with a partner is an easy way to get data and pricing without the hassle of the research.

Master Broker Relationships

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Ready-to-Deploy Consultants

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2 CASE STUDIES

Professional Services

In the midst of the pandemic, an International MLM Company's customer base more than doubled in a matter of months, placing excessive demand on its customer service centers. Call Center Power stabilized and enhanced the entire operation, creating a "Center of Excellence" that was recognized by the company's executive team as one of the company's primary competitive advantages. *Read the case study here.*

Call Center Matchmaking

For the same company, Call Center Power matched it with the perfect outsourcing partner, improving service levels, reputation, and expense controls. The company's new outsource partner helped it reduce overall contact center related expenses by 40% while cutting attrition in half. In addition, average handle time decreased by over 60 seconds and all quality metrics improved. *Read the case study here.*

1 THING TO REMEMBER

Unleash the Potential of Your Contact Center

Build, manage, and scale your center of excellence with Call Center Power's vetted partners, experienced staff, and proven expertise. Trust a team backed by 30+ years of experience building call centers of excellence, 200+ partners, 125 completed projects, and 95% satisfaction. Let's reimagine your contact center. *Learn more here.*