

MDR Essentials, Expert, and Elite Packages

24/7 security, tailored to your business

Build Cyber Resilience with Our Flexible MDR Pricing

We understand your needs are specific to your organization's level of cybersecurity maturity, security roadmap, budgetary considerations, and the overall risk profile for your business. Our mission is to deliver 24/7 human-led threat hunting, improved threat detection, deep investigation, and complete response capabilities so you can anticipate, withstand, and recover from the toughest cyberattacks. The result? We stop threats before they impact your business – full stop.

Three MDR Pricing Packages

We offer three MDR pricing packages based on per user pricing and your organization's level of risk tolerance to help you build a more resilient security operation. All of our MDR pricing packages provide multi-signal visibility and coverage to go beyond alerting to deliver 24/7 threat hunting and complete response.

MDR Essentials	MOST POPULAR MDR Expert	MDR Elite
<p>For small teams with limited IT staff</p> <ul style="list-style-type: none">• Multi-signal MDR• Add 24/7 Security Operations Center (SOC) support• Proactive threat hunting expertise• Complete response capabilities	<p>For small teams looking for co-managed support</p> <p>Includes all MDR Essential services, plus:</p> <ul style="list-style-type: none">• Co-managed log service featuring custom detections, incremental visibility, correlation, and investigation• Email signal visibility and threat containment• Identity signal threat containment• Expert guidance and support from a named eSentire Cyber Risk Advisor	<p>For teams that want ongoing strategic guidance and dedicated cyber risk advisor support</p> <p>Includes all MDR Expert services, plus:</p> <ul style="list-style-type: none">• Weekly briefings and live security incident overviews with a dedicated Cyber Risk Advisor• Development of an exclusive tailored cyber risk reduction roadmap for your business and support your board and leadership meeting preparation to showcase your security program

	Essentials	Expert	Elite
24/7 Monitoring, Threat Detection, and Investigation	✓	✓	✓
Machine Learning Powered XDR Cloud Platform	✓	✓	✓
24/7 Live Security Operations Center (SOC) Cyber Analyst Support	✓	✓	✓
Cyber Risk Advisor		✓	✓
Security Infrastructure Review		✓	✓
Monthly Service Review		Report	Live Walk Through
Tailored Risk Reduction Roadmap			✓
eSentire MDR + Business Security Tooling Coverage Map			✓
Board Meeting and Executive Leadership Meeting Preparation and Presentation			✓
Annual Business Review			✓
Multi-Signal MDR	✓	✓	✓
Endpoint	✓	✓	✓
Network	✓	✓	✓
Log	✓	✓	✓
Cloud	✓	✓	✓
Email		✓	✓
Automated Blocking and Alerting	✓	✓	✓
Proactive Manual Threat Containment and Response			
Host	✓	✓	✓
Network	✓	✓	✓
Email Threat		✓	✓
Identity/User		✓	✓
eSentire Threat Response Unit (TRU)			
eSentire-Lead Threat Intelligence	✓	✓	✓
Integrated Third-Party Threat Intelligence	✓	✓	✓
Standard MITRE ATT&CK Mapped Runbooks	✓	✓	✓
Custom Detection Development		✓	✓
Customer Visibility, Co-Management, and Reporting			
Insights Portal	✓	✓	✓
Co-Managed SIEM		✓	✓

Endpoint License Flexibility

eSentire MDR Essentials, Expert, and Elite support three of the world’s leading endpoint protection platforms. Endpoint licensing costs are not included in the MDR Essentials, Expert, and Elite bundles to support bring your own license scenarios. We’re here for you if you need help selecting and procuring an endpoint security provider as well and have strategic partnerships across our best-of-breed technology ecosystem.



Additional Services to Mature Your Security Program

When you select an MDR service package, you become eligible for discounted add-on services including our Incident Response Retainer, Managed Vulnerability Service, and Exposure Management Services.

Enhance Your Managed Detection and Response Service with the Next Generation of Cyber Investigation and Incident Response

We deliver proactive industry-leading threat intelligence, cutting-edge Digital Forensics, and powerful 24/7 Incident Response expertise. Through a combination of best-in-class digital forensics technology and the expertise of our elite incident responders, we provide the fastest threat suppression in the industry, suppressing any incident, anywhere in the world, within 4 hours.

	4 Hour SLA
Remote Threat Suppression Time	4 Hours
On-Site Response Time	24 Hours
Incident Response Plan Development or Assessment	✓

Additional Exposure Management Services

Reduce your cyber risk and potential vulnerabilities by including our Exposure Management Services as part of your overall Managed Detection and Response pricing package. These services can be consumed independently or bundled into an annual cyber risk management program to support your security assessment and compliance requirements:

- ✓ Security Program Maturity Assessment
 - ✓ SIRP Development
 - ✓ Security Policy Guidance
 - ✓ Penetration Testing
- ✓ Security Architecture Review
 - ✓ Phishing and Security Awareness Training
 - ✓ CISO and Advisory Services
 - ✓ Dark Web Monitoring



The eSentire Difference

Our Difference	Your Results
Full Threat Visibility & Investigation	Get multi-signal threat intelligence enabling deeper correlation and threat investigation capabilities, proven to contain threats faster.
24/7 Threat Hunting & Disruption	Gain continuous protection from our SOC Cyber Analysts and Elite Threat Hunters who rapidly investigate, contain and close down threats when an automated response isn't possible.
eSentire XDR Platform	Stay ahead of new and emerging threats with high fidelity detection and automated real-time threat disruption powered by unique intelligence from across our global customer community.
Rapid, Robust Response	Disrupt, isolate, and stop threats with a Mean Time to Contain of less than 15 minutes. We detect in seconds and contain in minutes, so your business is never disrupted.
Original Threat Intelligence	Hunt the most advanced undetected threats with original threat research, curated threat intelligence and new detection models built by our world-class Threat Response Unit (TRU).

Security Leaders Count on eSentire to Prevent Business Disruption



4.7 out of 5



“eSentire - The first and best MDR in the industry.”

Eric M.
SVP - CISO & Head of Infrastructure, Risk and Security Technology
Mid-Market



“I feel safer, more secured and part of an extended team.”

Byron S.
Enterprise Company



“eSentire - trusted security partner”

Amy M.
Manager of Information Security
Mid-Market Company

Ready to build a quote?

Reach out to get a free custom quote for the MDR pricing package that fits your needs.

GET STARTED

eSENTIRE

eSentire, Inc., the Authority in Managed Detection and Response (MDR), protects the critical data and applications of 2000+ organizations in 80+ countries, across 35 industries from known and unknown cyber threats by providing Exposure Management, Managed Detection and Response and Incident Response services designed to build an organization’s cyber resilience & prevent business disruption. Founded in 2001, eSentire protects the world’s most targeted organizations with 65% of its global base recognized as critical infrastructure, vital to economic health and stability. By combining open XDR platform technology, 24/7 threat hunting, and proven security operations leadership, eSentire’s award-winning MDR services and team of experts help organizations anticipate, withstand and recover from cyberattacks. For more information, visit www.esentire.com and follow [@eSentire](https://twitter.com/eSentire).